

## [S.T.E.P.] HR Tips: UGA Ombudspersons

*Did you know* that you have an ombudsperson at UGA that serves as an independent, neutral and informal source of information and referral for you? Ombudspersons do not replace the University's existing policies and procedures, but serve as additional avenues for resolving the concerns of students, faculty and staff, including:

- Eliminating any confusion you might have about UGA's administrative process;
- Determining whether your concerns can be solved informally or require more formal consideration;
- Pointing you to the appropriate channel to direct your concerns.

To learn more about UGA's Ombudspersons Program, or to find out how to contact the ombudsperson designated for you, go to <http://www.uga.edu/ombudsperson/>.

=====

HR Tips is brought to you by the Libraries' Human Resources department and will be issued periodically. Suggestions for tips are welcome. Submit your tips, or any questions you might have, to [libjobs@uga.edu](mailto:libjobs@uga.edu). To view past HR Tips go to <http://www.libs.uga.edu/humres/hrtips/index.html>.

*Issued April 2009.*