

## **2002 Asset Awards Program**

July 11, 2002

Mahler Hall, Georgia Center for Continuing Education

2:00 - 4:00 PM

### **2:00 Opening Reception**

### **2:20 Welcome**

Jacque Houston, Teresa Taylor, Anna Van Scoyoc  
2002 Asset Award Committee Co-Chairs

Recognition of Longevity & Promotions  
Becky Wortham & Teresa Taylor

### **2:30 Presentation of Awards, Part I**

- Outstanding Classified Rookie, presented by Melissa Shockley
- Outstanding Faculty Rookie, presented by Joan Conger
- Outstanding Mentor/Trainer, presented by Monica Periera
- Outstanding Supervisor, presented by Jean Cleveland
- Outstanding Department Head, presented by Tom Cetwinski
- Innovation in Operations & Services, presented by Kelly Holt and Gayle Williams
- Extra Mile/Above and Beyond, presented by Carol Bishop and Becky Wortham
- Best Committee/Group Collaboration, presented by Tara Hottenstein and Jacque Houston

### **3:00 The Year in Review**

Steven Brown, Narrator; assisted by Gil Head and Nan McMurry

### **3:20 Presentation of Awards, Part II**

- LSA President's Award, presented by Margaret Hale
- The University Librarian's Award  
William Gray Potter, University Librarian & Associate Provost
- Closing Remarks, Jacque Houston, 2002 Asset Award Committee Co-Chair

### **3:30 Closing Reception**



## 2002 ASSET Awards Committee

Ruta Abolins	Media/Peabody
Tom Cetwinski	Human Resources, ex officio
Jean Cleveland	Human Resources
Rebecca Coates	Access Services
Jacquie Houston, Co-Chair	Reference
Mary McKay	Russell Library
Wonie Park	Collection Development
Ryan Perry	Collection Development
Rod Pollock	Cataloging
Teresa Taylor, Co-Chair	Human Resources
Anna Van Scoyoc, Co-Chair	Reference



## LONGEVITY AWARDS

*Presented by Becky Wortham*

Recognition for continuous service in five year increments as a regular employee of the University of Georgia Libraries. Certificates and service pens were distributed prior to the Program. Honorees will be asked to stand to be recognized.

### FIVE YEARS

Peter H. Ladner  
Nathan D. Holt  
Rodney E. Ware  
Rachel Nabulsi  
Cynthia L. Prosser  
Jennifer R. Cwiok

Jill R. Severn  
Carol J. Cleveland  
Carla Wilson Buss  
Monica Pereira  
Christian Lopez  
Kathryn A. Gentilello

### TEN YEARS

Deborah A. Dove  
John M. Prechtel

Jenifer W. Marquardt  
Joan Marie Woods

### FIFTEEN YEARS

Kazuko H. Broocks  
Kamala Kannan  
Georgia L. Harper  
Marcia J. McDonald

Genevieve Esquivie-Smith  
Paul M. Van Wicklen  
John A. Hammes, Jr.  
Virginia C. Feher

**TWENTY YEARS**

Susan C. Field

William S. Langford

Barbara Trevena

**TWENTY-FIVE YEARS**

Janice R. Brown  
William R. Clayton, Jr.  
Pennelesie Bonds

Diane K. Roberts  
Bucilla L. Hawks-Bradley  
Barbara Trevena

**THIRTY YEARS**

Susan D. Morris

**RETIREMENTS**

Jo Davidson  
Bob Kobres



**PROMOTIONS**

*Presented by Becky Wortham*

**LIBRARIAN/ARCHIVIST**

Libraries' Faculty promotions approved by the Board of Regents and effective July 1, 2002.

Ruta Abolins  
Sheila Devaney  
Keith Hulett  
Beth Jedlicka

Librarian II  
Librarian II  
Librarian II  
Librarian III

**CLASSIFIED STAFF**

Classified staff who have applied for and been promoted to a position of a higher classification.

Margaret Hale  
Ian Thomas  
Mike Wages

Administrative Specialist  
Library Associate II  
Network Services Specialist III

## COMMUNITY/UNIVERSITY SERVICE/PROFESSIONAL ACTIVITIES

Duncan McClusky CAES Tifton Campus Committees:  
 -Black Shank Review Committee  
 -Social Committee Chair  
 -Support Unit Department Heads Committee  
 -Library Committee  
 -Campus Diversity Committee

Community Service:  
 -Adopted two elementary school classes through the Ga Wildlife Federation.  
 -Arrested by St. Jude Hospital in "Jail N Bail" in November 2001.  
 -Keep Tifton Beautiful Advisory Board Member  
 -Dixie Wheelchair Athletic Association Games - Tenth year of involvement

Tifton Campus Activities:  
 -Held Christmas Party for 24 children of campus employees.  
 -International Special Libraries Day

Professional:  
 -June 2001 - Special Recognition Award from Environment & Resource Management Division in SLA for ten years of being an officer in the division.  
 -Public Relations Officer and Discussion List Owner for the ERMD  
 -Completed section for Magazines for Libraries Reviewed Field Crop Journals for USAIN project.

Kiwanis Family Activities:  
 -Adopt A Mile since June 2001  
 -Roosevelt Cup Volunteer  
 -Local and State Special Olympics  
 -Big Brothers/Big Sisters Pool Party  
 -Senior Prom (Dance for Senior Citizens)  
 -Circle K Large Scale Service Project at Cradle Beach Camp in Angola, NY  
 -Georgia Circle K District Division Rally's  
 -Foster Children Christmas Party  
 -Christmas Tree Recycling  
 -Circle K Project at Cockroach Bay, Florida  
 -Local and District Art & Talent Showcases  
 -7 year old "T-Ball" Baseball  
 -NIE Spelling Bee for Executives  
 -American Cancer Society Relay for Life


**Annette M. Wiggs**  
 Interlibrary Loan  
 Received:  
 Bachelor of Arts/Speech Communication  
 University of Georgia

**Erica Hardy**  
 Collection  
 Development  
 Accepted to:  
 Indiana University  
 Masters of Library Science program

**Meghan Lafferty**  
 Acquisitions  
 Accepted to:  
 University of North Carolina  
 Masters of Library Science program

**Mary Miller**  
 Media Archives  
 Enrolled in:  
 University of Georgia College of Education  
 Masters of Instructional Technology program

**Holly Robertson**  
**Russell Library**  
 Accepted to:  
 University of Texas at Austin  
 Masters of Library Science program



## Individual Awards

### Outstanding Classified Staff Rookie

*Presented by Melissa Shockley*

#### Nominees

**Dan Murphy**  
Systems  
Department

#### Nomination Excerpt

When I first learned of the creation of the Management Information Specialist (a.k.a. UberGeek) position, I was given reason to pause. Surely many of you have heard hushed whispers of terror that come from new management. Dan has integrated himself into the day-to-day operations of Systems well. He has worked toward goals of the Administration and heeded the needs of his staff.

(With apologies to Lewis Carrol)

'Twas brillig and the voyager clients  
Did gyre and gimble in the wabe;  
All msimny were the borogroves,  
And the mome raths attachment.

"Beware the wireless-wock, my son!  
The packets that bind, the browser's that cache!  
Beware the Printprint bird, and shun  
The Frumious Bandwidthsnatch!"

He took his visio blade in hand:  
Long time the network plugin he sought --  
So rested he by the Fumar tree  
And smoked a while in thought

And as in ashing thought he stood,  
The BandwidthSnatch, with ports of flame,  
Came whiffing through the blue wired wood,  
And pingled as it came!

One two eight! One nine two! And through and through put  
With enterasys blade he screamed "plug it back in"  
He left it dead, and with its head  
He had a smoke and caught a DHG meeting.

"And hast thou resolved the PDF?  
Clt3d32.dll my arms, my beamish boy!  
O frabjous day! Cathode! Cathay!"  
He mumbled in his joy.

'Twas brillig, and the thinnest toves  
Did gyre & gimble mounted chicken bucket holder in the wabe;  
All msimny was the Borland C++,  
And don't open the attachments.



## Outstanding Faculty Rookie

*Presented by Joan Conger*

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### Nominees

**Angela Clark**  
Access Services

### Nomination Excerpt

During the short time that Angela Clark has been with the Libraries, she has made her presence known.

Bringing an enthusiasm and freshness to the position, Angela immediately began asking questions and making suggestions based on experience gained at other institutions. She helped evaluate and modify the workflow associated with the end of the semester book rush, she was key in reorganizing the sorting areas in the stacks and she put a structure to the processing of materials for the Repository. While none of this may sound very glamorous, the results are that we have had almost no “end-of-year” problems nor complaints from our patrons.

Even before she began working at the Libraries, she was traveling around the state helping to train staff in GIL Express. Once she actually began working she began looking for creative ways to help train University System staff. To that end she began working with Phil Williams of the OIIT staff to create a Knowledge Base for Universal Borrowing, the first of its’ kind among Endeavor customers. This has been so successful that she’s been asked to present what she’s done at both the national and state levels.

Every problem, every issue that she handles is done with creativity and an ability to think outside the box that is truly remarkable. She has endless energy and an intellectual curiosity that make her an incredible resource for this library. She has unlimited potential that is waiting to be tapped.

Angela’s first nine months as a Libraries’ faculty member have been full of accomplishments and contributions. Not once has she faltered; not once has she displayed poor judgement and not once has she done anything other than make the Libraries proud that she’s a part of us.

**Regina Cannon**  
Collection  
Services/Science  
Collections & Branch

Since arriving at the Griffin Experiment Station Library in November 2001, Regina Cannon has shown herself to be an excellent choice as the Griffin Campus Librarian. Always looking for a challenge, she brings a wide variety of work

## Services

experiences to her role and years of professional library experience.

She literally “hit the ground running” on November 15 and has not stopped. Regina immediately began to work with the research faculty at the Griffin Campus on their various research pursuits. Her warmth, energy, and professional competence have had a positive impact at the Griffin Campus and she has already earned a respected niche. Not only is she fully involved in Griffin Campus life, she has done things in the Griffin community: participating in the special needs program at Christmas, gathering documents in support of the Diversity Program held in February, and judging at the Griffin High School Science Fair in January.

Professionally, she recently joined both the United States Agricultural Information Network (USAIN) and the Special Libraries Association, affiliating herself with the Food Agriculture and Nutrition Division. As a faculty member of the UGA Libraries, she has made the long drive from Griffin to attend faculty meetings and training events. She has even participated in the recent spring elections by standing as a candidate.

Regina set some very good goals for herself for 2002 and is working diligently toward them. She understands the need to maintain a research library environment including not only maintenance of the collection, but bibliographic instruction classes, outreach to the various departments at Griffin, and community involvement. She plans to work with Duncan McClusky, the Tifton Campus librarian, to determine duplication and overlapping services and documents between the two campuses. One really noteworthy goal is her desire to establish automation for various library functions, particularly circulation automation and periodicals procedure. Regina balances her professional, creative, and community outreach activities extremely well.

## **Anna van Scoyoc** Reference

Throughout the year Anna has displayed excellent interpersonal skills in committee meetings and in working on the Reference Desk. When asked to outline a strategy for action, Anna uses persuasive language to present her ideas and deftly skirts confrontational issues. She maintains a sense of perspective and often reminds her listener of the organization’s mission and how this particular decision can influence the larger picture. Always anxious not to polarize a discussion Anna diffuses

tension with quick humor and often leaves disrupted issues open for further discussion at a later time.

Anna did not hesitate to become active in the Libraries. Her previous library experience enabled her to take stock of our organization quickly. While balancing her reference duties, she volunteered where she believed her skills could serve best. First, she became a member of the Library Links team to produce the Libraries' electronic newsletter. Next, she became active on the SLC promotion committee. Then she agreed to run for LAS president when she saw the need for a fresh spirit to take the helm. To cap her year off, she volunteered to serve on the Asset Awards Committee to lend a new perspective to the festivities.

Anna demonstrates a genuine strength in working with people who have differing views. She facilitates the work of others by recognizing the strengths of their positions and easing her colleagues into change with reasoned arguments. This talent is valuable at the reference desk and even more so in the organization at large. The Libraries are fortunate to have found such a positive force for growth with the organization.

**Margaret Compton**  
Media Archives

Margie Compton is deserving of this nomination due to the hard work and dedication she has shown to the Media Archives since she started her employment at the Libraries last August. Margie has brought many new and needed changes to the Media Archives for example by implementing a "job form" to track how much transfer work we do each year. She has also begun monitoring temperature and humidity for Media Collections in the Library and the Library Repository. Margie has also done an excellent job of identifying and organizing our preservation efforts over the last year. Margie is also very active in the Association of Moving Image Archivists and is currently Chair of the Awards Committee and recently stepped into the Secretary position on the AMIA Board.

**Erin Smith**  
Science Reference

Erin Smith had an immediate impact on the Science Reference Unit. She quickly became an integral part of the reference desk staff. Erin has taught more than her share of introductory classes for entry level Biology and Ecology mass classes. Her effective teaching style was quickly recognized and she became more involved in in-depth consultations and specialized classes. She is also considered our resident expert of SciFinder Scholar

database and for offering assistance to faculty and staff in the areas of pure and applied chemistry.

At the same time, Erin has done three in-depth user studies. One on the use of online resources by faculty in the Sciences, another for faculty in Business and a study of the use of Library owned resources by graduate students at UGA in their dissertations. She has an article published in Connections from her research here and another article is to be submitted. Erin's integrity and willingness to be a part of the team has been appreciated by all that work with her.

**Mary McKay**  
Russell Library

Mary McKay has certainly turned up her sleeves and the Russell Library is the great beneficiary of all her hard work. As part of a larger expansion and reorganization of the Russell Library staff, Mary McKay assumed management of the processing unit last July. In this new role she had oversight of all the processing projects in the Unit. In concert with the Library Director she set processing priorities and then worked to ensure that the Unit met those goals. She provided orientation and advice to two new faculty members under her supervision. She provided training for students. In her own processing projects Mary has demonstrated thorough proficiency and unflappable ability to move from project to project. She has processed the lionshare of the Zell Miller Papers and has contributed work toward the processing of the Iris Blich Papers. Mary has also worked closely with. Mary has worked to develop her knowledge of the over 100 collections in the Russell Library.

A major contribution to the Russell Library is Mary's expertise with the preservation and storage of photographs. Mary has also provided invaluable assistance with activities associated with the Russell Library's new partnership with the Foot Soldier Project for Civil Rights Studies. Mary contributes much to the overall growth and development of the department as a whole.



## **Outstanding Mentor/Trainer**

*Presented by Monica Periera*

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### **Nominees**

**Gail Morton**  
Digital Library of  
Georgia

### **Nomination Excerpt**

Gail Morton makes every new worker feel like an old friend within days. She's courteous; cares about her job and her people and quite simply can get things done. Her personal relation skills are

second to none. She makes the office a better place to come to each day, and spreads that feeling to others. If a lost patron comes through our office she can, more often than not, direct them to where they need to go. She has also maintained an impressively high work level even while carrying her first child, and while working on attaining her library sciences degree. She inspires others around her to work harder and be nicer. When dealing with special projects, such as the Georgia Rare Books project, her managerial skills help run things smoothly and efficiently. Her understanding of the student's time budget and the demands of the library balance out with quality results and happy, well-treated employees at the end of the equation. Gail has helped the DLG grow into an important department and deserves to be rewarded for the exemplary employee and person she is.

**Elizabeth "Betty"  
Ruff**  
Science Library  
Access Services  
Document Delivery

Betty Ruff has the ability to intuitively assess the strengths and weaknesses (both intellectual and emotional) of the people she supervises and therefore tailors a unique style for the management of each individual worker. She is a very hard worker herself and leads by example. She engenders feelings of confidence, security and loyalty in those whom she supervises and Betty is beloved by both fellow staff members and student workers alike. She makes working at the Science Library a pleasure.

**Kristin Nielsen**  
Main Reference

Kristin Nielsen has been a leader in teaching the [Online@UGA](#) course. In addition to carrying on with her Reference Department duties, which have expanded to include working as the bibliographer in the area of English and American Literature, not to mention her work with the New Georgia Encyclopedia, Kristin was heavily involved with the development and teaching of [Online@UGA](#). This for-credit course, offered through the department of Academic Assistance, has been designed to acquaint the new student with the computing environment at UGA. A large component of the class dealt with the use of the Libraries' resources. Kristin's leadership and guidance made this course a valuable tool in reaching new students and introducing them to the Libraries' online resources.

In order to develop and teach this course, Kristin had to work closely with the Department of Academic Assistance, as well as drawing on her many years' experience of library work. This collaboration serves the Libraries well, as it helps to further the Libraries' mission of outreach to the University community.

**Jill Severn**  
Russell Library

There are daily calls – some frantic, most eager – inquiring as to the whereabouts of Jill Severn. Patrons accustomed to her assistance with their research ask for her by name; fellow employees of the Russell Library seek her guidance and encouraging spirit; departments from all of the Library often come calling to tap Jill’s boundless imagination and expertise for ideas and inspiration.

A skilled museum curator, Jill is an exceptional trainer in the art, design, and crafting of an exhibit. In a world of often unglamorous processing tasks, Jill always includes Russell staffers in the seemingly exciting world of exhibit fabrication, poster design, and program planning. From the technical to the philosophical, Jill can take the daunting task of promoting various causes and ongoings at the Library and turn it into a game the whole staff can willingly play.

In the small staff of the Russell Library, Jill is an anchor: her door is always open, and thoughtful advice and ruminations are guaranteed. Always quick to spot another’s talent, Jill advocates an environment that nurtures creativity and individual development. She can always be relied upon for exuberant encouragement as well as honest advice. Jill inspires us all to keep up the pace of work with a sense of humor and a confidence that what we do really matters.



## **Outstanding Supervisor**

*Presented by Jean Cleveland*

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### **Nominees**

**Eric “Big Daddy”  
Matthews**  
Administrative  
Services

### **Nomination Excerpt**

Eric Matthews is an Outstanding Supervisor! He is always supportive toward those units under his supervision, and toward the individuals working in them as well. Recently, Eric personally lent a hand in the mailroom when there was a staff shortage in that department. Thanks to his assistance and organization of assistance from others, the mail arrived at its’ destination in a timely fashion.

Eric always demonstrates open-mindedness when concerns or complaints are brought to him through his desire to hear all sides of each issue and spearheads reasonable discussion of the problem at hand.

Eric is one of the most polite people in the Libraries, without fail greeting everyone he meets with a hearty and sincere, “Good morning/afternoon!” He never allows his cordial decorum to slip even during very busy times. Any special requests or needs he might have are always phrased with the civility that would put a diplomat to shame. Finally, Eric’s trust and confidence in those whom he supervises allow those individuals to provide to a productive and healthy work environment.

**Mary McKay**  
Russell Library

In little more than a year, Mary McKay has proven herself quite worthy of her supervisory role as the Russell Library’s Lead Processing Archivist. Mary has risen to the challenge of leading the processing triumvirate who focuses individually on photographs, oral history and audiovisual materials and collectively on paper collections. Almost daily, she goes out of her way to ensure that the processing unit is a collaborative effort, welcoming input into most policies and procedures that will affect the way things work. She is adept at assessing priorities, organizing projects and conveying information to the department head. If she sees a way to do things better she makes it happen. When Mary saw the need for an accessioning manual – she wrote and compiled one! Put simply, Mary gets things done.

Besides her commendable work with the Russell Library’s processing unit, Mary manages her students effectively and efficiently. This past academic year, she supervised a total of seven students.



## **Outstanding Department Head**

*Presented by Tom Cetwinski*

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### **Nominees**

**Bill Clayton**  
Systems

### **Nomination Excerpt**

Bill Clayton is, without a doubt, an Outstanding Department Head. He supervises the systems librarian and three department heads (and their groups) – a total of 16 people. He is very supportive of all his staff and works hard to be sure they have what is needed to accomplish each job. He has confidence in his staff to do those jobs with minimal supervision and to keep him informed of progress and any problems. Bill is available to anyone in his group to come to him with any concerns, knowing that he will carefully listen and help find the

appropriate way to deal with the situation.

The Systems Department covers a wide range of tasks, from keeping the staff workstations and libraries' networks functioning to dealing with issues about GIL to working with Library and GALILEO databases. Bill stays up-to-date with all the varied technical issues and works with his staff to set priorities. He meets with his department heads to help the department work together where projects overlap. He helps communicate the work Systems does and coordinates the various projects with the Libraries through the GIL Coordinators Group, the Technical Oversight Group, the Electronic Resource Access Team and the GALILEO Technical Operations Subcommittee, in addition to the Department Heads Group.

Bill's concern for his staff, his willingness to present their views and needs to others when necessary (quietly but firmly) and his well-reasoned approach to issues and problems. He is an easy person to work with and an excellent role model of a dedicated, caring manager.



## **Innovation in Operations or Services**

*Presented by Kelly Holt and Gayle Williams*

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### **Nominees**

**Erin Smith**  
Reference

### **Nomination Excerpt**

At the exact moment that the University began to ask the Libraries how we could document that faculty and students actually use our resources, Erin stepped in with plans for two major assessment initiatives. First, she conducted three separate e-mail surveys of Science, Social Sciences and Business faculty to determine their use of electronic journals. Her findings helped to verify that UGA faculties in all disciplines are making significant use of library subscriptions now that so many journal articles are available on their desktops. This represents a major departure from earlier findings wherein faculty said they relied most heavily on their personal print journal subscriptions for most of their references. This finding helps to justify even greater expenditures on electronic journal subscriptions since the Libraries seeks to spend its money on the tools our researchers want most.

Secondly, Erin embarked upon a study of the resources used by

UGA graduate students in their theses and dissertations. Breaking the student submissions into broad categories such as arts and humanities, business, education, life sciences and physical sciences, Erin determined what percentage of the books cited were owned by the Libraries, what percentage of the journals we owned and of those what percentage were available electronically. In addition, Erin examined the web site references to ascertain what percentages of the number of citations were to Internet resources. This study will serve as a benchmark investigation for the future and help determine how the materials budget should be allocated.

For too long the Libraries have reported statistics reflecting our internal workflow. Now, we have two studies that give us insight into how our faculty and student constituencies are utilizing the resources we provide them. This is the kind of data the University administration seeks as it ponders our hefty budget request. It is also the kind of data that can inform our purchasing decision in the future. These studies required a substantial amount of data checking and analysis. The time was well invested, however, since the studies proved us with a much clearer picture of the research behavior on this campus than we have had since electronic resources became available.

**Jill Severn and  
Holly Robertson**  
Russell Library

For the past year and a half, Jill Severn and Holly Robertson have worked to develop “Legends of the Deadball Era: Vintage Baseball Cards from the Collection of Richard B. Russell.” Not only have the two developed a deep knowledge of baseball cards and the early history of the game, but also they have created a visually (and aurally) stimulating exhibit and a set of programs including films and talks given by baseball aficionados. As exhibit designers, the two worked with exhibit curator Buddy Kilchesty, based in California for much of the project, to bring alive the influence of baseball in the lives of Americans during the turn of the century as well as in that of Senator Russell’s.

They arranged the loan of artifacts from outside museums such as the Baseball Hall of Fame and the Baseball Reliquary, developed an exhibit site and a database of Russell’s card collection with the assistance of GALILEO and Database support staff, and drafted a grant proposal to the Georgia Humanities Council to create an extended program of non-Georgia baseball experts. Jill and Holly have created an exhibit and accompanying program that raises the bar for future

exhibits at the Library.

**Brad Baxter and  
Susan Gants**  
Systems Department

The “Ultimate” database software, as developed by Brad Baxter and modified by Susan Gants for the Peabody Awards Collection, is revolutionizing information storage and retrieval in Media Archives.

This wonderful resource is enabling us to record more information about the programs in our collection than we were able to include in marc records or internal databases. Their technical expertise, “user friendliness” and flexibility make them a joy to work with.

**Virginia C. Feher**  
ILL Borrowing

Virginia works very hard and helps all the patrons receive the material they need in a timely manner.



### **Extra Mile/Above and Beyond (2 Awards)**

*Presented by Carol Bishop and Becky Wortham*

#### **Nominees**

**Lucille Davis**  
Reference

#### **Nomination Excerpt**

In all organizations, there are employees that are consistent, steady, hardworking, reliable, but yet rarely in the forefront. They may not be the current “star” or “hot topic,” or involved in the latest innovation, but without them, the organization would be sadly lacking. Lucille Davis has been with the UGA Libraries for over 25 years and she has, even after that long tenure, maintained a sense of commitment and purpose in addition to never losing her work ethic. Through good times and bad, she has always strives to help keep reference services running smoothly. Lucille is a “behind the scenes” employee; not directly working with the public but she is pivotal in making sure the public is well served. Lucille is committed to doing what is best for the patrons, even though it may not always be the best for herself. When a problem arises she deals with it without complaint; when volunteers are needed she is always willing to go the extra mile.

Lucille’s willingness to work odd and long hours is order to make sure that her student assistants are capable and that

services to the public are not disrupted is impressive. She takes her responsibilities as a supervisor very seriously and wants to be sure that new students are well trained, even if it is necessary for her to come in during the evening to verify that everything is running smoothly.

Lucille has worked on various committees and she has consistently shown a desire to do the best job possible in order to get the best results possible for the Libraries and the University in the best possible way. Lucille's willingness to go beyond what is expected consistently during her many years of service has greatly contributed to the Libraries' ability to provide excellent service to its patrons.

**Lisa Storey**  
Serials

During the past year, Lisa Storey repeatedly has gone the extra mile to help the Serials Department stay on track and meet its service and production goals. Numerous vacancies in FY02 would have derailed the Department if it had not been for Lisa's willingness to step in and do whatever she could to fill the void and to keep the Department moving.

Even though regular receiving is not part of her normal duties, Lisa assumed responsibility for receiving serials when staff turnover occurred in 3 of the 4 Receiving Assistant positions. She managed the serials processing for 6 months and she did not wait to be asked. In fact, she also volunteered to help with periodicals processing and did so by receiving thousands of journals and newspapers, sorting mail, fielding countless procedural questions, providing extra direct training/group orientation to new staff, and working extra desk shifts.

Lisa participated in a project to retrospectively code purchase orders to generate much needed reports of new subscriptions, cancellations, and cessation. These reports help with budget analysis and projection. Most recently, Lisa contributed to the success of the basement re-tiling project. She helped relocate all of the current periodical shelves. Prior to moving the shelves, she pulled limited retention issues and updated check-in history to reflect the disposition of these superseded issues.

Lisa provided and continues to provide critical support to the Department during a time of great stress. Moreover, through her good nature, willingness, reliability, and quality of work, she has demonstrated with action louder than words a rare dedication to our mission. Library staff and patrons all benefit

**Susan Byers**  
Marking

from the extra miles Lisa so willingly walks every day. Susan has always show a true commitment to public service and the end user of the Libraries. Whenever she is asked to rush a book through Marking so that a patron will have the book in-hand as soon as possible, she always smiles and stops her work in order to locate the book. Susan is organized, dependable, and follows through on all requests in a prompt matter. Once a rush-marking request is left in her hands, one knows that the book will be available for a patron to check out usually within a day. Her dedication to her work helps foster a positive image of the Libraries, and her emphasis on customer services is gratification for reference librarians.

**Carolyn Towner**  
Cataloging – Serials

Carolyn has been the greatest person to work with as Science Reference “weeded” and cleaned up its collection or as problems were discovered during a reference consultation.

One can send a problem to Carolyn, knowing that she would get an answer to you in a timely manner. Her responses are always well thought out and the clean up – if needed – thorough. The quickness of her responses allowed the Reference Department to notify users in a timely manner; and resulted in a cleaner OPAC so that future users could be directly informed of holdings and location of materials. At the same time, materials needing clean up could be tackled and moved if necessary.

Carolyn has worked in Cataloging for approximately 15 years. She’s one of those employees who is always there, goes quietly about her business and always gives her best to the job.

**Dana Walker**  
Serials

Dana Walker, whose responsibilities include making sure those at the Associated Research Facilities have access to as many of the online databases and full text/image resources as possible, unfailingly comes through for us. Literally hundreds of researchers, staff, and students at the ARF’s are beneficiaries of her work, probably even more important to us in the hinterlands than to those with ready access to the bounties of print at the Athens-site libraries.

This year she has certainly gone “above and beyond” by responding to a situation here at Skidaway that made a MOUNTAIN of excess work for her – the changes of our IP address from fixed to dynamic. Scores of databases had to be

relined individually – meaning Dana had to contact vendors, interact with them, test and confirm that the changes had been effected. Dana’s middle name must be “Patience”.

Thanks to her, the population served by the Skidaway Associated Research Facility has been able to stay “in the loop” with their colleagues on the Athens campus.

**GALILEO &  
Database Support**

- Susan Gants
- Brad Baxter
- Ginger Heltzel
- Mike Thomas
- Denise Anderson-Smith

The staff of GALILEO and Database Support routinely juggles the projects and needs of the UGA Libraries, the Digital Library and GALILEO. They must wade through long lists of needs and wants and constantly changing priorities to create seamless access to UGA and GALILEO databases and resources. Over the past year, the staff brought up the Baldy Editorial Cartoon Database, the Georgia Historic Books database, the second phase of Southeastern Native American Documents, and a test version of the Joseph Henry Lumpkin Family papers as well as a prototype for the Peabody Award Archives database, the Russell Library’s baseball card database, and the infrastructure for the Libraries’ Research Central just to name a few projects. The unit regularly shifts gears to accommodate the GALILEO user communities’ needs. Over the past year, members of the unit have developed the DOOR (Database of Online Resources) and worked to redesign the look and feel of GALILEO in addition to their regular maintenance of GALILEO and UGA resources. Without their tireless work and expert knowledge and advice, our patrons would be unable to easily access the electronic resources upon which they have become so dependent.

**Gilbert Head**  
Hargrett Library

Gil Head has the very important and sometimes scary job of getting what President Adams needs to be the President - on a moment’s notice. He welcomes chances to promote the history of the Libraries and the University, bringing forth everything from Olympic gourds to rat caps to bring that history to life. Outside of his work at the University Archives program, Gil makes contributions in many areas in the Libraries and in the archival field that enhance the work culture.

Events throughout the year, from the holiday party to the Asset Awards ceremony are enhanced by his volunteer work as unofficial Libraries’ DJ. At Asset Award time, Gil works hard to contribute to the program’s entertainment, develop challenging quiz questions and give away Bill Potter’s parking space as often as possible. Take away his boombox, and Gil becomes a

shameless pitchman. He works hard to organize and staff the book sales that help fund the LSA and other worthy causes. In the Society of Georgia Archivists, Gil has established himself as a master auctioneer, his ballyhoo raising impressive cash for the SGA scholarship program. He also serves as a member of the committee that bestows the scholarships, raising with one hand and giving away with the other.

**Jill Severn and  
Holly Robertson**  
Russell Library

Going the extra mile is an everyday work ethic for Jill Severn and Holly Robertson. The recent exhibit and programming for “Legends of the Deadball Era” in the Russell Library is a fine example of their dedication to produce the best effort when they could easily have done just another good job. Working with the exhibit curator, they fulfilled the normal expectations for research and preparation. Then, Jill and Holly went above and beyond to present ideas that fully conveyed the times for the collection displayed. These masterminds never cease to amaze us with their creativity and their talents and skills to bring that creativity to life. From media to life-size ball players, historical documents to collectible items, they delight us with their imagination as they successfully lure us back to the turn of the century when baseball was a very different game from the one played today. Publicity and programming are as much a part of a successful exhibit as its fabrication. Jill and Holly have not ceased to keep public interest at an extraordinary level. Fundraising and grantwriting are just two more activities they undertook. Over the last several months, they have often worked long past our closing and forfeited a weekend day with no compensation expected – only the wish to promote the resources of our department and the desire and satisfaction that comes from doing the best job possible. Yes, baseball has consumed their lives lately, but they have accomplished the usual work as well – and excellent benchmark for two deserving the Extra Mile award.

**Betty Mayweather**  
Business Services

Betty Mayweather has always been a courteous, helpful, and very patient individual. Even when dealing with tardy timesheets, she is firm yet remains patient and understanding. Never has Betty been known to become impatient with anyone though others have certainly consistently made enough mistakes to make her job difficult. This means a lot and shows each of us a how much she respects her fellow human beings.

Betty’s attitude of love and respect is an example of what

everyone should strive for. She is inspirational to many in the Libraries – if she can put up with the often-occurring blunderings of many throughout the Libraries, each of us can put up with other’s mistakes on a day to day basis.

**Debbie Dove**  
Development Office

On many occasions Debbie has had to work far beyond the normal hours to complete projects for donors, events, proposals and a host of other emergencies that continually creeps up – often at 4:00 p.m. on Fridays! There were several nights she toiled until after 9:00 p.m. and was in the next morning before 7:00 to get the job done. Not only did she meet this grueling task with her cheery disposition – but it’s contagious! She inspires the students that work with her to also go above and beyond the call of duty.



## **Best Committee/Group Collaboration (2 Awards)**

*Presented by Tara Hottenstein and Jacquie Houston*

### **Nominees**

#### **Mentor Program Development Team**

- Robin Fay
- Kelly Holt
- Susan Gants
- Diane Trap
- Alan Horne
- Lisa Taylor
- Florence King
- Tom Cetwinski

### **Nomination Excerpt**

The individuals that make up the staff and faculty of the UGA Libraries possess an impressive and diverse range of skills, talents and interests. In order to bring the Libraries' community closer together and to foster professional development through mentoring relationships, the founders of the Mentor Program have created a medium for "sharing what we know" with our colleagues.

The Mentor Program's mission is "...to provide a resource for interests and knowledge while building relationships within the Libraries and beyond. Through the Mentor Program, participants can identify other faculty and staff who share the same interests." Individuals may forge mentoring relationships with others to learn more about different library departments and functions, to learn from others' professional experiences, and to find support and guidance for their own professional and personal pursuits.

The Mentor Program started off the 2002 year with an interesting array of presentations designed to introduce us to the program and begin to foster mentoring relationships. The website and provide resources for mentors and. The Mentor Program’s founders have provided a positive legacy for

Libraries' staff and faculty members to enjoy now and far into the future.

**Baldy Editorial  
Cartoon Team**

- Brad Baxter
- Beth Bensman
- Katie Brower-Gentilello
- Emily Brown
- Pam Hackbart-Dean
- Susan Gants
- Judy Kelly
- Sheila McAlister
- Nan McMurry
- Stephen Miller
- Jill Severn
- Mike Thomas
- Sheryl Vogt

Clifford Baldowski, known by his pen-name Baldy, cartooned for the Augusta Chronicle and the Atlanta Constitution for over thirty years and documented political reorganization in Georgia and the growth of Atlanta as well as the the Civil Rights Movement, the Cold War, the Vietnam conflict, Middle East tensions, and Watergate. The Baldy Editorial Cartoon database (now available on GALILEO) started first as an in-house database at the Russell Library. Over the past several years, UGA staff has worked diligently to preserve Baldy's cartoons and to bring them to a worldwide audience.

Each of Baldy's original drawings is housed according to archival preservation standards, microfilmed and scanned to allow for both preservation and access to the cartoons. Staff creates derivative web-ready images from master tiff files scanned from the preservation microfilm. In order to describe usage and copyright restrictions, each of the images is watermarked and labeled.

To begin the description portion of the project, archivists at the Russell Library consulted institutions with significant cartoon collections to determine how best to provide access to Baldy's work. Each cartoon was cataloged to include a narrative of the action and the cartoon's iconography as well as access points for the figures, events, and institutions featured. A considerable amount of research was often necessary as individuals; events and dates were not identified or were often difficult to interpret.

Thanks to the efforts of the project team, the images and descriptive records were married in an easy-to-search database complete with contextual essays, a bibliography about the post-war United States, and related links. The resulting database has received kudos from Research Buzz and has provided searchers worldwide access to Baldy's cartoons that was previously unavailable. In addition, Baldy's interface will act as a model for future DLG image-related projects.



## Library Staff Association President's Award

*Presented by*  
Margaret Hale

Recognition for outstanding contribution an employee makes in support of LAS programs and activities. The award will represent the appreciation the former president has for a person or group who s/he feels went above and beyond the normal expectations of volunteer service. The LSA President's Award will be based on the calendar year tenure of the previous president's term. The award presented in 2001 is for service during the 2000 term.



### Past ASSET Award Recipients

1992 ASSET Awards Program May 20  
1993 ASSET Awards Program May 12  
1994 ASSET Awards Program May 11  
1995 ASSET Awards Program May 24  
1996 ASSET Awards Program May 22  
1997 ASSET Awards Program May 29  
1998 ASSET Awards Program May 20  
1999 ASSET Awards Program June 1  
2000 ASSET Awards Program June 13  
2001 ASSET Awards Program, July 12

### Best Committee or Group Collaboration

- 1992** Preservation Planning Program Study Team:  
Nan McMurry, chair, Tom Camden, Bob Henneberger, Susan Morris, Lucy Rowland and Sheryl Vogt.
- 1993** Faculty Hiring Practices Committee:  
Ann Hope, chair, Arnold Balk, Angela Dixon, Judy Kelly, Florence King, Nan McMurry, Johnnie Sutherland, Nancy Van Cleve, Carol Wheeler
- 1994** GALIN Serials Check-In Committee:  
Bill Clayton, Chair, Sheri Bracewell, James Garner, Brian Lee, Helen Wilkes, Renee Blakey, Paul Van Wicklen, Susan Field, Tere Pages
- 1995** Merit Review Committee:  
Florence King, Chair, Clarie Colombo, Lauren Fancher, Ann Hope, Molly Howard, Neil Hughes, Kay Nagel, Diane Roberts, Lucy Rowland
- 1996** GALILEO Programming Group:  
Brad Baxter, Sheri Bracewell, Denise Glasscock, Darren Griffis
- 1997** No nominees
- 1998** "Flood" of July '97":  
Hargrett Library Department  
Libraries' Custodial Department  
Various Other Libraries' staff
- 1999** The Wiring Team:  
Alfred Rucker, Bob Kobres, Bob Henneberger, Mike Wages, Paul Van Wicklen, Gina Matthiesen, Will Langford
- 2000** Acquisitions Department and Volunteers from Other Libraries' Departments

**2001** Virtual Services:  
Southeastern Native American Documents Team: Chuck Barber, Brad Baxter, Mary Ellen Brooks, Katie Brower-Gentilello, Susan Gants, Bob Henneberger, Tara Hottenstein, Judy Kelly, Katha Massey, Stephen Miller, Nelson Morgan, Nan McMurry, Angela Pulley, John Riemer, Linda Seguin, Gail Sougstad, Morton David Baloun, Adam Bearden, Bruce Borowski, Yumi Chang, Terence Dowling, Elizabeth Gales, Carlo Goodson, Frank Hamrick, Jonathan Hudson, Monica Jordan, Tiffany McCaskill, Clayton McGahee, Marietta McMurry, Rhonda Salter, Paige Shadek, Jason Schramper, Lynn Sullivan, Carla Wood

#### **Innovation in Operations or Services**

**1992** Helen Wilkes  
**1993** Bill Loughner  
**1994** Steven Kirby  
**1995** Disaster Policy Manual for Hargrett and Russell Library  
Pam Hackbart-Dean, chair, Chuck Barber, Linda Aaron  
**1996** Tim Murray and Richard Shedenhelm  
**1997** No nominees  
**1998** William T. Murray  
**1999** ORCA Task Force:  
Christine Walsh, Gail Sougstad, Cynthia Prosser, Rebecca Wortham, Marty Tanner Hughes, Phillip Fitzpatrick  
**2000** Eric C. Griffith, Deborah Stanley, William E. Loughner  
**2001** Marcive GPO Automation Group (Systems/Gov.Doc.)  
Gift Books Project: Gayle Williams, Karen Fisher and Will Langford

#### **Extra Mile/Above and Beyond**

**1992** Phyllis McLanahan  
**1993** Category changed to include one per division.  
**2001** Shelving Unit (Access Services)  
Teresa Taylor and Becky Wortham (Human Resources)

#### **Extra Mile/Above and Beyond /Administrative Services**

**1993** Bob Trotter  
**1994** Mona Washburn  
**1995** Eric Matthews  
**1996** Guynelle McElroy  
**1997** William R. Clayton  
**1998** Linda Tadic  
**1999** Teresa J. Taylor  
**2000** Jill R. Severn  
**2001** Category changed to (2) library-wide Extra Mile/Above and Beyond awards

#### **Extra Mile/Above and Beyond/Branches (merged with other divisional awards)**

**1993** Cynthia Flack  
**1994** Elizabeth Bloemer  
**1995** Robert Willis  
**1996** Lauren Fancher  
**1997** W. Stephen Marquardt

#### **Extra Mile/Above and Beyond/Collection Development (changed to Collection Services)**

**1993** Mary Ellen Brooks

- 1994 Gloria Kiser
- 1995 Bill Coscarelli
- 1996 Nelson Morgan
- 1997 Nan M. McMurry

**Extra Mile/Above and Beyond/Public Services**

- 1993 Daron Mitchell
- 1994 Interlibrary Loan Department:  
Susan Morris, Head, Virginia Feher, Cindy Flom, Donna Dorsey, Genevieve Esquivie-Smith,  
Annette Wiggs, Ted Willi, and Jay Wilbanks
- 1995 John Prechtel
- 1996 Susan Tuggle
- 1997 Cindy L. Flom
- 1998 Karen S. Hunter
- 1999 Government Documents Processing Department:  
Traci Drummond, Kelly Holt, Christine Packwood, John Pisano, Carol Wheeler, Susan Tuggle,  
John Prechtel
- 2000 M. Amanda Nash
- 2001 Category changed to (2) library-wide Extra Mile/Above and Beyond awards

**Extra Mile/Above and Beyond/Technical (Collection) Services**

- 1993 Tim Murray
- 1994 Bob Henneberger and Bob Kobres
- 1995 Renee Blakey
- 1996 Irene Seagraves
- 1997 Donna B. Askren
- 1998 Caroline A. Killens and  
Helen H. Wilkes
- 1999 Jennifer L. Cwiok
- 2000 Richard S. Shedenhelm and William T. Murray
- 2001 Category changed to (2) library-wide Extra Mile/Above and Beyond awards

**Excellence in Service to the Public**

- 1992 Marie Ellis
- 1993 Did not have category
- 1994 Marie Ellis
- 1995 Carol Wheeler
- 1996 Susan Curtis and Judy Kelly
- 1997 Nelson W. Morgan
- 1998 Circulation & Document Delivery Department
- 1999 Circulation Department/"Public Service Desk Staff":  
Amanda Allgood, Wes Whitener, Rebecca Wortham, Daron Mitchell, Christine Walsh, Tara  
Hottenstein, Christopher Glenn, Susan Byers, Hope Vaughn, Glynis Walker, Brett Hill, Michelle  
Stiles, Daniel Estile, Robert Lomax, Rachel Nabulsi
- 2000 Nicole Jebbia
- 2001 Category discontinued

**Excellence in Technical Expertise**

- 1992 Marty Tanner Hughes
- 1993 Did not have category
- 1994 Helen Wilkes
- 1995 Betty Fox
- 1996 Renee Blakey
- 1997 Donna B. Askren
- 1998 Shelia A. McAlister

1999 John L. Campbell  
2000 Susan E. Gants  
2001 Category discontinued

**Rookie of the Year**

1992 John Wilcox/contract  
Carrie Sullins/classified  
1993 John Prechtel/contract  
Martha Rapp/classified  
1994 Debbie McAnallen/contract  
Linda Sequin/classified  
1995 Li Yan/contract  
Laura Pelletier/classified  
1996 Bucilla Hawks-Bradley/contract  
Heather Howard/classified  
1997 Paula E. Moehle/contract  
Milton L. Johnson/classified  
1998 Beth Bensman/contract  
Nathan D. Holt/classified  
1999 Ruta M. Abolins/contract  
Charlotte Crozier/classified  
2000 Sheila A. McAlister/contract  
Rodrecas L. Davis/classified  
2001 Joan E. Conger/contract  
Melissa D. Shockley/classified

**Mentor/Trainer of the Year**

1992 Julia Vereen  
1993 John McDuffie  
1994 Jacquie Houston  
1995 Richard Shedenhelm  
1996 Greg Kelso  
1997 Wendy L. Crist  
1998 Marty Tanner Hughes  
1999 Katie Brower  
2000 Danny T. Bridges and Pamela Hackbart-Dean  
2001 Monica Pereira

**Supervisor of the Year**

1992 Neil Hughes  
1993 Susan Landrum  
1994 Claire Colombo  
1995 Danny Bridges  
1996 Becky Wortham  
1997 Susan C. Curtis  
1998 Carol D. Bishop  
1999 Lucille Davis  
2000 Carol L. Wheeler  
2001 Sungwon Park

**Outstanding Department Head**

2001 Florence King

**Libraries Staff Association President's Award**

**2000** M. Amanda Nash  
**2001** Lucille Davis

**University Librarian's Award for Outstanding Contributions to the Libraries**

**1992** Bill Clayton and Fred Wendt  
**1993** Mary Ellen Brooks  
**1994** Repository Implementation Team:  
Claire A. Colombo, Ann J. Hope, Steven A Brown  
**1995** Laura Burress  
**1996** Florence King  
**1997** Georgia Documents Scanning Project:  
Susan S. Tuggle, Bradley A. Baxter, Robert E. Henneberger, Lanelle W. Keyes  
**1998** Susan C. Curtis  
**1999** All Staff  
**2000** All Staff  
**2001** Category changed to Outstanding Employee of the Year

**University Librarian's Award for the Outstanding Employee of the Year**

**2001** Sharon Hay/faculty  
Christian D. Lopez/classified

**Library School Scholarship/Recognition**

**1992** Rene Shoemaker and Laura Greene  
**1993** Bucilla Hawks-Wallace and Claire Oslund  
**1994** Sarah Lockmiller, Nelson Morgan, and Anna Hulseberg  
**1996** Nicholas Graham, Sarah Lockmiller, Nelson Morgan

**The 2001 ASSET Awards Committee would like to give special thanks to the following:** Diane Trap for certificate creation and production. Steven Brown and Gil Head for their efforts in creating the questions for the trivia contest. Copy Services for copying the written program. Amy Petit for program preparation. The Library Staff Association for providing refreshments for the staff art show reception and for the ICE cream social.