

2000 ASSET AWARDS

Program Outline

Reception	2:00 – 2:30
Welcome and General Remarks <i>William Gray Potter,</i> <i>University Librarian</i>	
Presentation of Awards	2:30 – 3:30



2000 ASSET Awards Committee

Tom Cetwinski	Human Resources, ex officio
Susan Gants	Library Automation
Kelly Holt	Government Documents
Gina Matthiesen	Acquisitions
Marie Davis	INFOSouth
Jill Severn	Russell Library
Florence E. King	Human Resources, ex officio

LONGEVITY AWARDS

*Presented by
Pamela Mitchell
1999 ASSET Award Committee Member*

Recognition for continuous service in five year increments as a regular employee of the University of Georgia Libraries. Certificates and service pens were distributed prior to the Program. Honorees will be asked to stand to be recognized.

FIVE YEARS

Sipman, Glorian
Brooks, Sonya H.
Nolan, Sandra B.
Dunham, M. Chantel

Shedenhelm, Richard D
Barber, Charles
Griffith, Eric
Thomas, Ian S.

Cohen, Nadine
Taylor, Teresa J.
Dale, Dorothy B.

TEN YEARS

Towner, Carolyn P.
Baxter, Bradley M.
Brown, Nancy K.

Potter, William G.
Williams, Gayle A.
Flom, Cindy L.

Hurst, Anne S.
Murray, William T.

FIFTEEN YEARS

Houston, Jacquelyn Y.
Garner, James W.
Chu, Jane H.

Miley, John D.
Quinlan, Judith B.
Meyer, Nancy W.

King, Florence E.

TWENTY YEARS

Curtis, Susan C.
Washburn, Mona
Brown, Steven

Stamper, Nancy
Head, Edward G.
Mixon, Timothy L.

Wilkes, Helen H.

TWENTY-FIVE YEARS

Seagraves, Eleanor I.
Davenport, Shirley

Allen, Sherry
Vogt, Sheryl B.

Howard, Molly B.

RETIREMENTS

*Presented by
Florence E. King
1999 ASSET Awards Committee, ex-officio*

Sammie Rosser

Library Assistant III

Acquisitions Department

April 22, 1980 through May 1, 1999



PROMOTIONS

LIBRARIAN/ARCHIVIST

Presented by
Glorian Sipman, Member
Libraries' Faculty Committee on Promotion

Libraries' Faculty promotions approved by the Board of Regents and effective July 1, 1999.

Paula Moehle	Librarian II
Pam Hackbart-Dean	Archivist III
Duncan McClusky	Librarian III
Kristin Nielsen	Librarian III
Linda Tadic	Librarian III
Christine Walsh	Librarian III
John Campbell	Librarian IV
Susan Morris	Librarian IV

CLASSIFIED STAFF

Presented by
Cheryl Hinson
Human Resources Specialist

Classified staff who have applied for and been promoted to a position of a higher classification.

Horne, Alan	Information Analyst I
Jordan, Alexia	Library Assistant II
Lopez, Christian	Library Technical Assistant
Estile, Daniel	Library Assistant III
Steinkamp, Jennifer	Administrative Secretary
Guy, John	Library Associate II
Fischer, Karen	Library Assistant III
Seguin, Linda	Library Associate II
Head, Matthew	Library Technical Assistant
Mattox, John	Library Assistant III
Wages, Michael	Network Service Specialist I
Nabulsi, Rachel	Library Assistant III, Library Technical Assistant
Newton, Kathryn	Library Technical Assistant
Lomax, Robert	Library Assistant III
Simmons, Wendy	Library Associate II
Storey, Lisa	Library Technical Assistant
Whitener, Wes	Library Assistant III

COMMUNITY/UNIVERSITY SERVICE/PROFESSIONAL ACTIVITIES

*Presented by
Mary Miller, 1999 ASSET Awards Committee Member*

- | | |
|--------------|--|
| Lucy Rowland | <ul style="list-style-type: none"> •Vice Chair, Committee on Research, University Self Study for SACS Reaccreditation, 1999-2001 •Special Advisor, Athens-Clarke Co. Planning Commission Comprehensive Plan •Steering Committee, Georgia Conservancy Community Design Workshop •National Patient Safety Foundation Communication Committee •Center for Research Libraries, Scientific Research Materials Project Ad Hoc Committee •National Program Planning Committee, Special Libraries Association, Philadelphia 2000 |
| Wendy Crist | <ul style="list-style-type: none"> •MLIS - Master of Library and Information Science, University of South Carolina, completed August 1999 |



Best Committee or Group Collaboration

*Presented by
Chuck Barber
Representing the Hargrett Library
1998 ASSET Awards Recipient*

Nominees

The Wiring Team

Alfred Rucker,
Bob Kobres,
Bob Henneberger,
Mike Wages,
Paul Van Wicklen,
Gina Matthiesen,
Will Langford

Nomination Excerpt

The very fact that I can use my PC to make this nomination is a direct result of the work of the “wiring team”. In fact, every library staff member and patron has been positively affected by this group, a group that epitomizes cooperation between departments and library divisions.

Just about one year ago, the Libraries were fortunate to be able to purchase several hundred new PCs, including one for every full-time staff member. Before any of these new PCs could be used, new wiring and drop lines had to be installed. The need was there, a call went out, and Mike Wages, Paul Van Wicklen, Gina Matthiesen, and Will Langford volunteered to join Alfred Rucker and “The Bobs” on a part-time basis to expedite the task. From high ceilings and under tables, this dedicated group worked diligently to bring everyone on line as quickly as possible.

Their work did not end with the installation of the new PCs. HVAC continues to give them ample opportunities to perfect their skills. This infrastructure work is not glamorous or high profile, but it enables each of us to do our job. If it were not for this team, we might not all be connected yet and we might still be muttering (to paraphrase a

poem,) “Wire, wire everywhere and not a drop to link”.

Best Committee or Group Collaboration (Continued)

Nominees	Nomination Excerpt
<p>GIL Overview Trainers</p> <p>Carla Buss, Eric Griffith, Kristin Nielsen</p>	<p>Kristin, Carla, and Eric’s recent overview classes in Voyager searching were an excellent model of how training should be done. They carefully compared the five types of searching available and provided background information on how they work. At the same time, they related the information back to what we are familiar with in GALIN, whenever a relationship existed. The reinforcement exercises made trainees think a little; to analyze what type of searching each question called for.</p>
<p>Expanded SDG</p> <p>Debbie McAnallen, Betty Fox, Bob Trotter, Fred Wendt, Marty Tanner Hughes, Renee Blakey, Susan Curtis, Susan Morris, Nan McMurry, Helen Wilkes, Claire Colombo, Caroline Killens, Ann Hope, Bill Clayton, Jane Chu, Jim Garner, Brian Lee</p>	<p>Since October 1998 the Expanded SDG has been diligently working on a formidable task: to formulate conversion specifications for all GALIN data in preparation for integration into the Voyager system. Faced with this overwhelming task, this group, with their wide range of expertise, identified areas needing policy decisions and created specifications for converting various data. The Libraries have never undergone such a mammoth task with such great speed, involving so much expertise from so many. The “we’ll worry about it later” approach was not an acceptable alternative to this group.</p> <p>In identifying areas of concern, they generated countless reports, which were required for data clean up. As a result, the Libraries have never entered a new era with data so clean. The Expanded SDG Group developed specifications and algorithms for data migration, tested the data, and identified areas to be resolved. Further, this group received overview training in all the functional areas of the Voyager system and was responsible for training the trainers for the rest of the Libraries. In spite of meeting a minimum of twice a week, this group of superb library personnel also performed their normal job responsibilities.</p>
<p>The Pathfinder Creators</p> <p>Tom Cutshall, Richard Llewellyn, Monica Pereira, Kristin Nielsen, Carla Buss, Nadine Cohen, John Wilcox, Ann Hurst, Bill Coscarelli, Bill Loughner</p>	<p>Through a collaborative effort, this group has worked together to create pathfinders for various subject areas. A pathfinder is a guided tool for basic research, that teaches the basics of library research as it guides users to appropriate resources.</p> <p>Starting out as an idea brought forth by one faculty member and one librarian, it has expanded to involve many varied subject disciplines and encouraged those with subject expertise to participate.</p> <p>This project has burgeoned, and as a result has given users a guided path for basis research in many subject areas utilizing the many resources available through the libraries homepage. A lot of effort is needed from both creators and reviewers, to ensure appropriate search examples are used and all links are correct. This has truly been the first step toward a “teaching library”, as it has encouraged collaboration</p>

with teaching faculty to assess their students' needs for class projects.

Best Committee or Group Collaboration (Continued)

Nominees	Nomination Excerpt
<p>Graduate Student Team</p> <p>Kay Nagel, Chair Bill Loughner, John Prechtel, Barb Trevena, Cilla Hawks-Bradley, Carla Buss, Nadine Cohen, Virginia Benjamin, Diane Trapp, Susan Curtis</p>	<p>While all of the Reference Teams did a thorough job of investigating their charges, the Graduate Student Team excelled. Their extensive e-mail survey of graduate students had an excellent response rate. While the survey's questions concerned many library staff members, the Team's intent was to find out what the students felt about services. In the end, the Team came up with a well-documented and thought-provoking report, which subsequently guided the re-evaluation of several Library policies. Team members have presented the findings at GLA and hope to follow up on the survey with more activities focused on the needs of this constituent group.</p>
<p>Web Task Force</p> <p>Marty Tanner Hughes, Virginia Benjamin, Eric Griffith, Bill Loughner, Sheila McAlister, Paula Moehle</p>	<p>Many academic libraries currently have, or are advertising for, librarians whose sole function is the development and maintenance of that library's Web site. Due to the lack of current funding for such a position, principal responsibility for the task falls to Assistant Systems Librarian Marty Tanner Hughes as merely one of myriad systems-related responsibilities. Following an administrative decision to find a new direction for the UGA Libraries' Web site, Marty recommended the formation of a widely-representative, appointed task force to bring the perspectives of different areas of the Libraries to bear on the goals of the Web site. After many delays, the Task Force was finally formed and had its first meeting in August of 1998.</p> <p>Since that time, the Task Force has gathered information, discussed, debated, compromised, and produced admirable results to answer many areas of their charge.</p> <p>The Task Force has shown persistence despite criticism, it has made progress despite inevitable delays, and it has made courageous and intelligent recommendations such as its most recent one to the Systems Development Group. Using Voyager for access to Web-based resources will mean that less maintenance responsibility of links will fall to the UGA Libraries. This will probably mean that we will have to catalog many more Web resources than we do now – which in turn requires a commitment from the Libraries' administration to support such activity. The Task Force is to be commended for its vision and accomplishments in moving the Libraries into the 21st century.</p>

Best Committee or Group Collaboration (Continued)

Nominees	Nomination Excerpt
<p>Government Documents</p> <p>John Prechtel, Susan Tuggle, Carol Wheeler</p>	<p>Moving the government document collection off the second floor last summer was an episode that John Prechtel, Susan Tuggle, and Carol Wheeler won't soon forget. With flawless planning the trio orchestrated a massive move of their collection; separating out a few runs to retain in the Main Library and other items to go to Main Reference. Their fortitude, sense of humor, and willingness to make it fun kept the whole library going as we all forged ahead to move the materials in preparation for HVAC.</p>
<p>Media Department, Collection Services, Cataloging Department, Hargrett Library</p> <p>Linda Tadic, Mary Miller, Ruta Abolins, Adrienne Andrews, Linda Elkins, Laura Shedenhelm Nancy Van Cleve, John Riemer, Jennifer Marquardt, Nelson Morgan, Chris Jolly, Paul Merchant, Andrea Goldman, David Lakly, Valerie Pflug</p>	<p>The National Endowment for the Humanities-funded project to catalog and preserve 1,000 Peabody Awards television programs that focus on African-American history and culture began in August 1998. This massive project has involved staff in four departments and two divisions: Media, Collection Services, Cataloging, and the Hargrett Library. Departments have had to work together and with a film/video lab in Pittsburgh to shape a workflow based on a written grant proposal.</p> <p>Thanks to the hard work and dedication of those involved in the project, the NEH is using this project as a model on which to compare future similar proposals from other institutions. The staff should be commended for their extra efforts in working so hard to keep the grant project on schedule; because of their work, the UGA Libraries has been receiving national recognition.</p>



Excellence in Service to the Public

Presented by

Steven A. Brown

Representing the Circulation and Document Delivery Department
1998 ASSET Awards Recipient

Nominees

Nomination Excerpt

Peggy Murphy Ayers

Peggy Ayers has worked with the UGA Libraries and Copy Services for 22 years. During her time here, she has proven herself to be a dedicated employee who consistently gives excellent service to the Libraries' staff and patrons. In addition to training and supervising our student work force, Peggy is responsible for the scheduling of Copy Services staff and students, which has been no easy task for her over the last nine months. She has dealt with the transition from quarters to semesters, new student employees, the constant notes of someone needing a day off, and two supervisors who decided to take leave and have babies. Through all of this, I heard no complaints. Peggy is also responsible for ensuring that all departments within the Libraries receive the highest quality photocopies that Copy Services can provide. Not only does Peggy fill your order to specification, but she also makes time to deliver these orders to their respective homes. Peggy has seen many changes to the Libraries and Copy Services during her years, and she has taken these changes in stride with no complaint. Peggy is truly an ASSET to the Libraries and Copy Services, and we are proud to have her in this department.

GIL OPAC Trainers

Carla Buss,
Eric Griffith,
Kristin Nielsen

Mission Impossible! How would you like to be told to design a training session for an online catalog system for which you could not even test your examples? That's what Carla, Eric, and Kristin were asked to do this spring before UGA had even loaded its test data. With our database's authority records still awaiting "washing" by Marchive, the trio set about finding illustrative examples of Endeavor's features and foibles in other systems. Relentlessly they tested and tested only to find inconsistency after inconsistency among our sister "Endeavorites".

Eventually the trio decided to go with the best examples they could muster and set about learning to import screens and assemble a PowerPoint demo. In a whirlwind of collaborative effort, the three experimented, consulted, experimented again, and finally produced their training product. It was completed just in time to whet the appetites of all the Library staff who were anxious to use the new Web catalog and it will be put to use this fall as the department embarks on training the campus to use GIL.

Excellence in Service to the Public (Continued)

Nominees	Nomination Excerpt
<p>Main Library Circulation Department Public Service Division</p> <p>Wes Whitener, Tara Hottenstein, Christopher Glenn, Hope Vaughn, Glynis Walker, Susan Byers, Brett Hill, Michelle Stiles, Daniel Estile, Robert Lomax, Rachel Nabulsi</p>	<p>In the past year, the staff has displayed the highest level of public service to the community at the University of Georgia. These staff members display a positive and helpful attitude when dealing with library patrons. They go above and beyond the call of duty to help a patron.</p> <p>The effort of the public service staff has been instrumental in the carrying out of the Libraries' mission. The staff at the Public Services Desks is instrumental in providing access to the collection and making sure that the records of circulation are accurate to insure the integrity of the Libraries' collection. The work of the public service staff is instrumental in the operations of the department. The staff is quick to point out problems with books, problems and needs of library patrons, and maintain the high levels of service established by the Circulation Department of the Main Library. The staff also plays a key role in the public service of other areas of the Library. For example, when a patron is having a problem with copy machines, the public service staff calls Copy Services so that they can assist the patron. If a patron needs assistance getting the material off the shelf then the staff member would seek assistance from the shelving unit.</p> <p>This staff has really embraced the philosophy of "customer service" instead of "public service" when dealing with library patrons. The philosophy of "customer service" is to do everything possible to satisfy the patron and get the patron to return because they are so satisfied with the service. This philosophy will enhance the reputation of the Libraries in the present and in the future. It is important to remember that a lot of patrons get their impression of the Libraries by their interaction with the staff at the Circulation Desk. Often times, the Circulation desk acts as a sounding board for upset or distressed patrons. This "customer service" philosophy makes dealing with these situations more effective. A lot of times a patron just wants someone to listen and be sympathetic. This current staff really excels in this area.</p> <p>The Main Library Circulation staff members not only support the mission of the Library; they support each other with a positive attitude and a great teamwork effort. These staff members are a great group of people who combine their individual assets to provide excellence in service to the public.</p>



Excellence in Technical Expertise

*Presented by
Sheila McAlister
1998 ASSET Awards Recipient*

Nominees

John Campbell

Nomination Excerpt

John Campbell knows everything. He can dip into the 10,000-volume reference collection, or the hundred-plus databases, or the millions of Web sites available as reference tools and come up with an answer to any question. He is an expert in the rapidly shifting and arcane world of business resources.

Every semester John refines and rewrites a lengthy marketing assignment, instructs the marketing classes in how to use the books and computers they will need to use, keeps himself available for questions as the students complete the assignment, then grades the papers they turn in. As many of the sources needed for the marketing assignment become available on the world wide Web, John is changing the assignment to a Web-based form.

As difficult and strange questions come over the reference desk, John becomes a resource himself—after checking the usual sources, print and electronic, if asking John doesn't result in an answer, it's a good bet there isn't an answer to be found. With patrons, John is patient and thorough, making sure each answer is complete as possible. Working with John is always educational.

It's usual to think of "Excellence in Technical Expertise" as something earned by someone who works with cataloging or computers, but daily John adapts to and conquers an even more complicated system, a reference system with paper and electronic components covering all the topics in the catalogue, classic resources plus an ever-changing shuffle of new publications, in a collection built on fault lines of budget, changing technologies, room space, and building renovations. In a department that prides itself on service and expertise, John Campbell sets the high mark for performance.

Excellence in Technical Expertise (Continued)

Nominees	Nomination Excerpt
William T. Murray	<p>William T. (Tim) Murray has an amazing capacity to rise to the occasion, including providing invaluable support for the impending conversion of data from GALIN to GIL. Tim has never failed to come through with exactly what is needed of him and without delay. He has used his knowledge of DB2, a knowledge gained from working with members of LAG, to extract data from GALIN and compile reports. In addition, Tim sometimes writes his own programs to manipulate the data extracted from GALIN to produce the desired report and, when possible, makes global changes to data in GALIN. What is truly remarkable is the fact that Tim's knowledge of programming language is self-taught. He recognized a need and he took the initiative to fill it.</p> <p>The reports produced by Tim have directly contributed to deciding what data can and should be migrated from GALIN to GIL. Tim did not limit his report writing activity to the benefit of just the Periodicals Department. The reports produced by Tim supported work in many other departments, including Acquisitions, Cataloging, and Social Sciences. During the past year, the information provided by Tim enabled many other staff members to successfully complete numerous data clean-up projects to the benefit of all Libraries staff and patrons.</p>
Susan Gants	<p>Over the past year, data processing professional Susan Gants has quickly and capably fit into her role. Susan has easily inserted herself into the complete management of Open Text databases and software for the Virtual Services Group, not only providing technical accomplishments, but also providing strategic vision for future directions in this area. In a very short period of time, she has become extraordinarily familiar with the Perl scripting routines and customized them to the extent necessary to provide the Libraries the ability to mount additional Chadwyck-Healey databases.</p> <p>Her considerable knowledge and understanding of SGML and its application to textual databases and their presentation are beginning to bear fruits now. Her talents in this area are only going to grow.</p> <p>Additionally, Susan provides leadership with assisting the direction and advancement of GALILEO technical issues in the committees on which she serves. In meeting with individual departments from around the Libraries who have specialized database ambitions, Susan has become the Libraries' main technical consultant for developing these resources. Significantly, she performs these roles cheerfully and personably, thus promoting very fruitful and productive exchanges of ideas and issues.</p>

Excellence in Technical Expertise (Continued)

Nominees	Nomination Excerpt
Karen Hunter	<p>As we pass to the last days of the GALIN/MARVEL circulation system, it is a good time to recognize the enormous technical expertise of Karen Hunter in dealing with that vintage system. Even after the elegant upgrading of the MARVEL opac to the GALIN model in 1989, the circulation component remained a mysterious & clunky relic of 1980 computing. Karen has been the “marvel” of this circulation system at Science for over 15 years. Arcane situations involving item records, payment accounting, patron records, etc. have been rapidly solved through her deft interactions with the database, when others have stood by baffled. Not infrequently this work involves cleaning up the cyber-messes of those less knowledgeable. Away from the desk, various committees have benefited by her fusion of expert technical system knowledge with the practical applications of that knowledge, honed by years of direct service to the public.</p> <p>Karen is also THE expert in many other areas at Science Circulation: The ins and outs of reserves, the management of carrels, training and reviewing of staff and many other public service functions. It is the knowledge of GALIN that moves Karen’s abilities into the top rank. It begins to appear as if GIL may offer similar opportunities to accumulate such knowledge, but this period of change marks the appropriate time to recognize Karen Hunter’s technical expertise.</p>
Bob Trotter	<p>Where would we be without Bob Trotter’s knowledge of the Endeavor system? We knew we had an inside track when it became clear that Bob understood the code better than the Endeavor instructor who came to give the functional training did! Throughout the months of studying the systems administration manual and displays, Bob has steadily analyzed the various problems and calmly suggested work-around or other solutions to the mounting lists of staff concerns about the functionality of the new system. He has made sense of the complex instructions from the Systems Development Group regarding which records to migrate. He has miraculously programmed the displays to show specific data elements in specific fields in the prescribed order. While GIL will inevitably have some surprises for us before the fall, we know that Bob’s penetrating knowledge of the system and its capabilities will enable us to give our users the best Endeavor site yet!</p>



Extra Mile/Above and Beyond

Administration

Presented by

Linda Tadic

1998 ASSET Awards Recipient

Nominees

Nomination Excerpt

Katie Brower

Katie Brower is a tremendous asset to the University of Georgia Libraries. As the Libraries' photographer, she produces excellent work that is both technically and artistically unparalleled. Her print work is particularly strong. Often, patrons have remarked to me on the fine quality of work she provided for their publications. Now that much of our work with images involves the use of digital technology, Katie's prodigious knowledge of, and artistic hand with PhotoShop have proved to be a blessing. Beyond her obvious talents, Katie is a consummate team player who always returns work on time. She cheerfully accepts interruptions to her own work by people with endless and often silly questions, comes to the rescue when PhotoShop overwhelms, and magically turns around work that has come to her with a deadline of yesterday. Few individuals make such a significant and positive contribution to so many departments in our Libraries.

Bill Clayton,
Bob Trotter

Bill Clayton and Bob Trotter have really gone above and beyond the call of duty in their efforts to ensure that the conversion of our database from GALIN to GIL is successful. Through hours of meetings hammering out what data to convert and how to do that; discussing options and decisions with staff; asking the questions that get to the heart of matters concerning conversion; and leading fellow SDG members through confusion to understanding – they have shown enormous capacity for patience and good humor.

No one will ever know the countless hours these two have put in on the weekends and in the evenings, nor fully comprehend the enormity and complexity of converting from a 20-year-old homegrown system to a commercial vendor. In addition to working with UGA's online catalog, they have also been responsible for the other University System libraries that share our server – helping them through their own conversion angst.

Because of their dedication, care, and concern for this entire process, Bill Clayton and Bob Trotter have truly gone above and the call of duty to ensure that our data will be converted as cleanly and efficiently as possible.

Extra Mile/Above and Beyond (Continued)
Administration

Nominees	Nomination Excerpt
Teresa J. Taylor	<p>Over the past few years, we have seen many changes in our office – not the least of which was the retirement of the Office Manager for the Business Office and the subsequent shifting of staff resources to accommodate losing such a long-term employee. Because of Teresa Taylor’s accounting degree and experience, we knew that she was a natural for assuming many of these responsibilities. The year began smoothly, but we soon found ourselves with a vacancy in the position that Teresa left. She quickly volunteered to continue handling all aspects of that job while learning a completely new position. This “volunteerism” lasted for over four months until the position was filled. This was an incredible undertaking.</p> <p>As if this feat wasn’t enough, Teresa participated as a member of the Staff Representative Group and the Academic Affairs Staff Representative Group and she served as the chair of the Library Staff Association’s Social Committee. Her roles in SRG and AASRG have been instrumental in creating policy. She has an innate understanding of the big picture.</p> <p>Teresa was also instrumental in keeping the HVAC volunteer station up and running constantly running to get ice for the coolers, and coordinated the production and distribution of the HVAC t-shirts. She agreed to add all the tuition remission/reimbursement processes for the Libraries to her “to-do” list and several times has “saved the day” by dealing with the registrars office or with business services on the processing of forms. She noticed that there was a lot of equipment orders and again volunteered to assist June Bellew and Eric Matthews with the processing of these very tricky orders.</p> <p>In fulfilling her “normal” job responsibilities, Teresa is always pleasant, cheerful, professional, and helpful. She is ready to do whatever it takes to get a job done or a problem resolved. Teresa is a font of information – and what she doesn’t know she will find out from appropriate personnel. She is constantly finding ways to help others. Her capacity for doing more seems boundless and she does it so easily and with a positive attitude. She has become one of the “go-to” people in the Libraries, making herself indispensable by her efficiency, her accuracy, her knowledge, and her positive attitude.</p>

Extra Mile/Above and Beyond (Continued)
Administration

Nominees	Nomination Excerpt
Bob Trotter	<p>Clearly, Bob Trotter has become the glue which holds Development Services together in terms of direction, motivation and morale during this trying and difficult year of transition, but is contrasted by superlative accomplishment. For the UGA Libraries' management and supervisory faculty, the Systems Department, and the staff of Library Automation, Bob has assumed the role as the focal point for all activities concerning existing GALIN systems capability (Y2K and PLI conversions), stability, and reliability; transition planning to Voyager for systems considerations; and most recently, conversion of the Libraries' various data forms to acceptable Voyager formats. His role in this latter activity cannot be overstated. According to Endeavor managers, none of their other customers have ever performed so much of the conversion function on their own. Indeed, the Libraries would never have been able to have so much of its data properly converted, had we depended primarily on Endeavor's efforts, as is typically the case.</p> <p>In addition to these roles, one must consider that Bob and his staff provide essentially the same functions to three other USG libraries, as well. Despite their conversions being accomplished from platforms and systems quite different from our own, these libraries have gone into production quite successfully and on schedule. With talents spanning personnel, project, application and systems management, Bob truly plays an irreplaceable role for the Libraries.</p>
Administrative Office Staff Florence King, Teresa Taylor, Debbie Dove, Cheryl Hinson, Mona Washburn	<p>During the HVAC moves last summer, the Administrative Office staff was diligent in their work as snack fairies that kept the drinks cold, and snacks aplenty for all the tired and thirsty HVAC volunteers. The snacks, drinks and ice did not magically appear... Nope, there were lots of trips to Sam's Club for the goodies, loading, unloading, and delivering the snacks to the Administrative Office. This group was always ready with a smile and a note of encouragement to those who volunteered their time to the HVAC move.</p>

Extra Mile/Above and Beyond (Continued) Administration

Nominees	Nomination Excerpt
<p>GIL Programmers</p> <p>Jane Chu, Jim Garner, Brian Lee, Bob Trotter</p>	<p>When many libraries migrate from one automated system to another, it is relatively simple with a few glitches presenting themselves here and there as a result of differences in data structure from one MARC-based system to another. The UGA Libraries' migration from GALIN to Voyager is an entirely different matter. Holdings in GALIN reside in many different places and formats; there are categories of unattached piece records that must migrate and other that must not. Call number information resides in many different GALIN mnemonics and must all be pulled together in a manner that will make sense in GIL; etc. etc. ad nauseam. The task is enormous and complex, and the people who have been charged with translating SDG's specifications into programming language have been working fantastically long and arduous hours to make it all happen.</p> <p>The importance of what they have done cannot be overemphasized. If it weren't done properly, we would not end up with a database that our patrons could use; or one that could be used for selecting, ordering, acquiring, cataloging, and locating materials. The GIL programmers have done this exacting work – probably more important than any other task that the Libraries have undertaken in recent memory – without complaint, with a full understanding of its impact, and with a ready-and-willing attitude. People have received e-mail messages about Voyager problems, etc., from GIL programmers that were sent at 2:00 in the morning, and indeed that was an accurate reflection of when they were working! The behavior of the programmers who have done the bulk of this work represents dedication far above and beyond what is expected of any employee.</p>



Extra Mile/Above and Beyond Collection Services

*Presented by
Caroline Killens and Helen Wilkes
1998 ASSET Awards Recipients*

Nominees

Lisa Storey

Nomination Excerpt

Throughout the year, the Periodicals Department has been working on various data clean-up projects in preparation for migration to GIL. Often, Lisa Storey has been instrumental to the success of a particular project. She quietly accepts each new challenge and consistently exceeded expectations. It must be understood that Lisa's work on this special clean-up project was in addition to, not in place of, her primary job responsibilities.

Lisa approached her regular job duties and this special project with the same dedication to excellence. She thoroughly researched problems, gathered pertinent information, used sound judgement, and accomplished a prodigious amount of work. Lisa did all of this without fanfare. Inactive periodical orders were canceled or reactivated. All location and retention information for all periodical records in GALIN for the Georgia Center for Continuing Education, Institute of Government, Curriculum Materials Center, Journalism Reading Room, Gilbert Health Services, and Rivers Crossing were corrected. Many duplicate bibliographic records were eliminated. Libraries' staff and patrons will benefit from Lisa's willingness to go the extra mile. Accurate information saves time and money.

Paul Van Wicklen

Two of the major events encountered by the Libraries in the past year were the purchase of a large number of new computers and the HVAC renovations. Paul Van Wicklen has certainly shown his dedication to the Libraries and its needs during this past year. He has spent countless hours working outside of his regular duties assisting in the rewiring taking place in both buildings. This involved not only running wire for the new computers, but also wiring the floors involved in HVAC renovation, which means many areas had to be done twice. Paul does not take the attitude that one only works on things that directly affect their own job or department. He recognizes the needs of the Libraries and is always willing to volunteer in any capacity he can to assist others. Employees are often mentioned for the large noticeable projects that are accomplished, but those behind the scenes accomplishments – while not high profile – often make the most difference in employees' abilities to do their jobs. Those who give their time in this manner should also be recognized.

Extra Mile/Above and Beyond (Continued)
Collection Services

Nominees	Nomination Excerpt
Gina Matthiesen	<p>Gina Matthiesen is a supervisor's dream when it comes to having a highly flexible and productive employee who tirelessly executes large quantities of error-free work quickly and efficiently, with never a whimper or complaint. Throughout the past year, because of several vacancies in the unit, Gina assumed partial responsibility for the receipt and payment of our primary standing order materials, enabling the Unit to remain on track in expending the continuations budget for this year.</p> <p>Moreover, during the year, Gina undertook and completed a comprehensive review of all standing orders for which there had been no receipts for at least five years. Gina cancelled or ceased nearly 5000 orders. A major and very important benefit from this massive project is the realization of considerable savings for the Libraries in the migration of our active orders to GIL.</p> <p>Additionally, Gina volunteered over 65 hours assisting in the wiring and setup of the new workstations acquired by the Libraries during the year, yet she still found the energy to volunteer her assistance with various Staff Association activities and more. Throughout it all, Gina maintained a cheerful demeanor and positive attitude. She is always willing to do whatever is asked of her and she will invariably step forward when volunteers are sought. Gina's obvious desire to make a lasting impact and tangible contribution to her workplace is evident every day in her work and her work ethic.</p>

Extra Mile/Above and Beyond (Continued)
Collection Services

Nominees	Nomination Excerpt
Jen Cwiok	<p>In a most admirable fashion, Jen Cwiok has taken up a great deal of the slack resulting from the absence of a full-time Series Authority Assistant since last August. Throughout this time, Jen has single-handedly performed all the basic series check work that historically has been shared among three to four individuals during interim periods. She has learned to input series authority records into GALIN, and successfully turned out the same 200 records per month that her predecessor generated. Jen is performing a valuable service to the Libraries' staff and patrons by adding internet addresses to existing bibliographic records for print serials, noting the locations of full-text electronic versions of periodicals. To date Jen has added one or more 856 field to over 750 different cataloging records.</p> <p>Recently, Jen completed work on a project to add literature classification numbers to the authority records for all 20th century Canadian authors in the national authority file. In the course of this project, Jen steadily worked through over 6,700 bibliographic records in LCs online catalog. At the close of FY1998, the Cataloging Department set an all-time record for national authority work, fully doubling the statistics of the preceding year; Jen's individual contribution to that record was 40%!</p>
Duncan McClusky	<p>Duncan McClusky is totally dedicated to providing the best possible service to his patrons. Duncan goes out of his way to locate information, often driving several hours on his own time over a weekend to a distant library. Duncan is THE problem solver at the Tifton Campus. He extends outreach to other groups in need of help as well. Providing help whenever it is asked is his primary goal. He is an active volunteer and has been honored for two consecutive years. Duncan received a proclamation as a "Hometown Hero" from Governor Zell Miller in 1998.</p> <p>Duncan has also been active nationally as a member of the Environment and Resource Management Division of the Special Libraries Association. His hard work has been rewarded by the Division bestowing on him its Outstanding Member Award. He also has distinguished himself, and the UGA Libraries, by working with the United States Agricultural Information Network, and IAMSLIC, a marine libraries organization. Duncan is not just a fine employee – he makes all of us look good.</p>

Extra Mile/Above and Beyond

Public Services

Presented by
Merryll Penson
Associate University Librarian for Public Services

Nominees

Nomination Excerpt

Carol Bishop

Since the start of the HVAC project in the Main Library, Carol and her team have provided excellent service to the public and Libraries' staff by maintaining well-organized collections at the Repository and by retrieving requested materials in a timely and efficient manner. The demands of this service have been far from straightforward and often require additional problem solving steps. Carol has shown great determination in seeing these problems through to a full resolution. In addition, several units within the Libraries make frequent use of the services of Carol and her team in order to carry out their daily functions. In response to special circumstances, such as the timing of a visit by an out-of-town library researcher, Carol has gone out of her way to retrieve materials at unscheduled times in order to facilitate patron access to the Libraries' collections.

The dedication, hard work, and commitment to go the extra mile above and beyond provided by Carol and her team during this first year of the "HVAC era" have gone far toward minimizing the inconveniences to the public.

Carol Wheeler

By Carol's own admission, the move of the Government Documents in preparation for HVAC renovation was "just one piece of the HVAC puzzle." She also openly and gratefully acknowledges the help of her fellow department members, Administration, and Circulation, as well as approximately 100 volunteers. It is her "business as usual," low key approach to coordinating these efforts, combined with the aforementioned willingness to share thanks for their success with many others, that should be recognized.

It was clear to see from Grapevine postings that we all primarily have Carol to thank for the handling of the Gov Docs move per se. Beginning with responsibly and fully informing the faculty, creating makeshift work areas, and then planning and coordinating the various phases, Carol acted as ringmaster and chief to all concerned – and all of it without fanfare. Carol took the assignment as if it were just another reference question about some obscure title in the Georgia Code. Everyone involved in this project deserves recognition, but Carol's individual contribution was definitely above and beyond all definitions of "other duties as assigned."

Extra Mile/Above and Beyond (Continued)
Public Services

Nominees	Nomination Excerpt
<p>Government Documents Processing Department</p> <p>Traci Drummond, Kelly Holt, Christine Packwood, John Pisano, Carol Wheeler, John Prechtel, Susan Tuggle</p>	<p>There were many shining examples of teamwork and individuals contributing their unique skills throughout the Government Documents' HVAC move to the Repository. John Prechtel set up EXCEL spreadsheets to help calculate space and maintain the "keep list," and oversaw the shift of the Census Collection. Susan Tuggle coordinated the shift of most of the Government Reference to Main Reference at the same time HVAC boxing was going on. Kelly Holt managed a large part of the shifting of documents remaining on the 2nd floor and coordinated staff and student team scheduling. Christine Packwood made boxes and wielded a tape gun whenever needed. Traci Drummond masterminded the thank-you balloons and volunteered to do ANYTHING. Carol Wheeler figured out where to put more packed boxes when they were delayed in being moved to the Repository, and coordinated the departments' master plan.</p> <p>It didn't end there. After box 13,352 was packed, the department began dealing with the procedural changes needed for an off-site collection. With the great cooperation of Carol Bishop and her shelving staff, procedures were implemented for sending and retrieving needed documents to and from the Repository. In addition, newly hired John Pisano had a backlog of selective depository libraries' discard lists to tackle – which had languished during HVAC. Through it all, Government Documents kept the needs of the patrons as top priority, and worked cooperatively with other units.</p>
<p>Lucille Davis</p>	<p>Lucille was "grace under fire" throughout the entire Main Reference transfer project of summer 1998. She demonstrated extraordinary patience and tact as she balanced the often competing and sometimes vocal needs and desires of the different departments and divisions directly or indirectly involved in the project. Lucille let by example. She worked hard, including some weekends, to keep the project on schedule. Hundreds of volumes had to be put on shelves for bibliographers to review and make location decisions – Stacks or Repository. Once a decision was made, these volumes had to be sorted, some routed for further work to Cataloging or Periodicals, and then finally stored in boxes while space was made in the stacks and new shelving erected at the Repository. When necessary, Lucille nudged but did not nag her colleagues in other departments and divisions in order to keep things on track. She listened but did not judge. Her calm, professional approach helped others deal with the change inherent in the project.</p>

Innovation in Operations or Services

*Presented by
William "Tim" Murray
1998 ASSET Awards Recipient*

Nominees
Nomination Excerpt

**Science Circulation &
Document Delivery**

This year Science Circulation & Document Delivery completed the expansion and reorganization of its working space to accommodate the many operational changes of the past years: the unity of Shelving, Document Delivery & Circulation/Reserves into one department, increased flow of materials through Shelving, repair operations housed in Shelving, GALILEO scanning delivery operated by Doc Del, increased numbers of transactions handled by Circulation, handling of Repository materials and the increased need for individual workspaces as work moved into a networked environment.

To achieve this expansion SC&DD worked to develop plans and revise those plans frequently as needs changed. The project commenced in earnest at the start of the new year – not a good time to begin a disruptive project in a public services area, but to do so was necessary to gain the operational improvements needed. Over the course of the project extensive physical changes ensued. Shortly after work had begun, the University painting crews arrived unexpectedly to do maintenance painting in the entire Science Library interior. SC&DD staff were deeply involved in the physical and planning efforts necessary to get the building painted, while they continued to function in the midst of remodeling. On top of that CHIPS began the needed rewiring of the building.

In the end the staff's planning, willingness to redraw those plans, their ability to cooperate with remodeling crews and keep operations running at the busy start of the term brought them through the nightmare. Their massive reorganization work has paid off by yielding the flexible workspace needed to support the service innovations of the past several years and those of the near future.

Innovation in Operations or Services (Continued)

Nominees	Nomination Excerpt
Debbie McAnallen, Jim Garner, Lucille Davis, Carol Bishop	<p>Debbie McAnallen, Jim Garner, Lucille Davis, and Carol Bishop were instrumental to the success of last summer's Reference transfer project and the establishment of a non-circulating status for monographic sets. When the Reference Department realized it would need to weed its collection, the Reference librarians went to work pulling monographs and sets from the collection. However, it was clear that many items should not leave the Libraries. GALIN had no way of keeping them from circulating after they left the Reference Collection. Debbie explained the problem to Jim who folded the issue into a larger project. Soon a noncirc status was available for these items. After a review period, it was up to Debbie, Lucille, and Carol to shepherd these materials through Database Maintenance to have their status/location changed and then store them until they could be removed to the Repository or the stacks.</p> <p>The volume of material made the task challenging. Accurate records needed to be maintained about where the pieces were at each step in the transfer. Concerned patrons and staff had to be reassured that the materials were still accessible. With marvelous cooperation and communication the four successfully changed a library practice, corralled the resources, and herded them on to their new homes. The results were a smooth and thoughtful collaborative effort.</p>
ORCA Task Force Chris Walsh, Gail Sougstad, Cynthia Prosser, Marty Tanner Hughes, Becky Wortham, Phil Fitzpatrick	<p>In January 1998 the "Committee on Electronic Reserves" was formed due to the need for UGA Libraries to move quickly toward developing functionality with electronic reserves. The committee was charged with researching electronic reserves at other institutions. Early into their work, at their own initiative, they evolved into the ORCA ("Online Reserve Catalog Access") Task Force. The members of the Task Force, with LAG's Phil Fitzpatrick, developed a conceptual model for a database that took into account local needs and input from patron groups on campus, and brought it to fruition very quickly. Lists of course materials became available for the first time in an automated, Web-based format, by course name/number and instructor name. A further model for folders of scanned materials was also shortly forthcoming. This was a quantum leap in improved service to patrons.</p> <p>ORCA will be necessarily short-lived due to GIL, but it served admirably to introduce patrons to the concepts and the convenience of electronic reserves. The Task Force is to be commended for its vision, its adherence to a tight schedule, and above all, for going beyond its original charge and actually coming up with something high-quality</p>

and immediately usable in our current electronic environment.

Mentor/Trainer of the Year

*Presented by
Marty Tanner Hughes
1998 ASSET Awards Recipient*

Nominees

Nomination Excerpt

Lucy Rowland

Lucy Rowland actively encourages and supports new librarians in their professional development. She helps new librarians get involved in professional associations and gives wise council on service, research, and publication.

Katie Brower

Katie is incredibly knowledgeable in the fields of photography and computer graphics. She is a very patient trainer. She can explain things in a way that makes sense and is willing and able to answer any questions a student might have. She teaches her student workers everything there is to know about Adobe PhotoShop and about the development of black and white photographs.



Rookie of the Year - Classified

*Presented by
Nathan D. Holt
1998 ASSET Awards Recipient*

Nominees

Nomination Excerpt

Nancy Ferguson

Nancy Ferguson has the attitude that there is always a way to put a positive spin on any situation and she incorporates this into her work. Her attitude and enthusiasm toward her job spills over to the people around her. Besides learning her job quickly and performing it efficiently, Nancy has voluntarily taken on new tasks which allow her supervisor the time to do other, often more important, tasks. While she is not their supervisor, the students learn quickly that they can look to her for direction much of the time in the absence of their supervisor.

Nancy's attitude toward the Libraries in general must also be commended. She was a regular volunteer during the call for HVAC helpers, faithfully appearing at the Main Library every Wednesday morning even when the buses weren't running. She has become THE person to ask whenever some type of departmental event needs planning. She volunteered to be the Science Library representative to the Libraries Staff Association. She has been an active participant in planning and hosting various fundraisers as well as Student Appreciation Week. Nancy's motto is "to get involved; that you accomplish more by involvement than by sitting on the sidelines."

The Libraries are extremely fortunate to employ a person of her caliber.

Rookie of the Year – Classified (Continued)

Nominees

Nomination Excerpt

Julie Davis Hart

Julie Davis Hart has taken to her duties and responsibilities with determination and enthusiasm. Within the first month she had acquired all of the basic skills and was quickly moving through the intermediate stages of her training. By her second month on the job, she exceeded all expectations. She deftly handled everything thrown at her. Julie brought to her job a sense of responsibility and insight that is usually only displayed by “old hands.” She really cares about what we do and about the patrons we serve, and is always looking for ways to work more effectively. She has only been here a few months, and even though her job description says she is a “receiver,” she goes way beyond her description to accomplish a prodigious amount of work.

Over and above the routine assignments, she has been instrumental in our work to convert records in GALIN, to seek and resolve problems with GALIN records that effect what the patrons can find in our collections and how well our staff can deal with orders that now reside in GALIN and that will be transferred to Voyager. Julie has made valuable contributions to our effort to perform this huge task by assisting us with the clean-up of data and with the transfer problems with our data that now resides in GALIN.

Julie has also tackled several projects that are over and above her “normal” duties. One such project dealt with searching for and identifying duplicate GALIN records requiring her to make workflow decisions about the routing of duplicate GALIN record problems. Another such project involved identification of incorrect, mismatched or missing ISSNs in our vendor and GALIN records. These are but a sampling of the tasks Julie has tackled in addition to her “normal” duties, during which she personally received no less than 15,580 periodical issues, and all of this just since October!

Rookie of the Year – Classified (Continued)

Nominees	Nomination Excerpt
Charlotte Crozier	<p>Almost as soon as Charlotte Crozier had accepted her position in the Firm Order Unit of Acquisitions, she found out that she was pregnant with her first child. She expressed sincere concern that it be understood that she would concentrate on her training and strive to perform well and contribute to the unit. Ten months later, this is an understatement.</p> <p>Charlotte’s primary responsibility is the receipt of firm orders and the payment of their invoices. A receiver must learn to interpret the bibliographic record, its different formats and its many anomalies. It is a production job with the receipt of at least 800 pieces per month the minimum. Charlotte has never even come close to the minimum. Rather she comes closer to doubling that! In her first month training on the more straightforward materials, she received 1470 with almost no errors. As training progresses for the receiver, they move from the more straightforward materials to the more problematic and unusual materials. After only 2 months, Charlotte started on these materials with barely a blink of an eye. Statistics usually drop during the first month or two dealing with these materials. Charlotte had received 1532 the month before she began and only dropped to 1402 her first month receiving these. Her second month working with these produced a total of 1869! Charlotte returned from maternity leave half time working 4 hours per day. Undaunted, she continues to turn in numbers of 942 received for only half the month, and 1303 for the next!</p> <p>Charlotte continued this rate of productivity throughout her pregnancy, rarely making mistakes, rarely missing any time from work, and always more than willing to do whatever was needed. Her helpful and easy-going demeanor has helped to create an even stronger unit that can work as a team throughout the roller coaster ride that sometimes exists in the Acquisitions workflow. Unfortunately, it is not often that a supervisor can hire someone that fits so well with the vision of the particular unit. Charlotte is that employee for the Firm Order Unit. Along with the other staff, she works hard to ensure that materials move quickly through the unit and that those records are as correct as possible for Cataloguing and ultimately for the public.</p>

Rookie of the Year – Classified (Continued)

Nominees	Nomination Excerpt
Emily T. Brown	<p>In just one short year, Emily Brown has become an integral part of the Russell Library and the Libraries at large. Even before she was an exemplary staff member, Emily began her career as an outstanding student assistant working on many challenging projects with great vigor. Her aptitude, energy and interest so impressed the staff that when the position for a graphic materials specialist became available, Emily ranked first among candidates.</p> <p>The main focus of Emily’s work involves providing item-level access to over 3,000 editorial cartoons. Extensive research and attention to detail is required on Emily’s part. She has also had to become proficient in using Minaret, a database for archival materials. While these tasks have proven very challenging, she has performed in an exceptionally efficient and competent manner.</p> <p>Emily brings boundless enthusiasm, a strong work ethic, and a can-do attitude to her job. Always willing to assist with “other duties as assigned,” Emily initiates changes in her workload. With her knowledge of historical research methodology and the department’s collections, she has demonstrated excellent skills in providing reference service to patrons. Recently, she agreed to take on managing a grant project that has a specified deadline. Her willingness to take on additional responsibility, to learn new areas of expertise, and to complete work in an efficient manner have made her an excellent and essential employee. Her charm, grace under pressure, cheerful disposition, and high spirits make her a vital member of our team.</p>



Rookie of the Year - Contract

Presented by

John Wilcox

1992 ASSET Awards Recipient and 1996 Chair, ASSET Awards Committee

Nominees

Ruta Abolins

Nomination Excerpt

In the time that she has been here, Ruta has become indispensable to the Media department. Despite a puzzling lack of love and affection for the cataloging process, she has pitched in with willingness and effort and made a valuable contribution to the NEH-funded cataloging effort. This has been in addition to a full workload, which would stagger the faint of heart. Ruta has assisted with a variety of projects, namely learning to use new equipment and software as she goes. The years of experience she brought with her have enabled her to catch on quickly to new tools and procedures. Furthermore, she thinks creatively. Where others might see a burdensome problem, Ruta sees an opportunity for innovation. She values and solicits the opinion of others and will not propose a procedure without first checking with all involved to be sure that all sides of the issue are examined.

Ruta is cheerful, enthusiastic, supportive of her co-workers, and dedicated to her job and to the success of the Libraries as a whole.



Supervisor of the Year

*Presented by
Carol Bishop
1998 ASSET Awards Committee*

Nominees

Nomination Excerpt

Lucille Davis

The Reference Department is composed of librarians, technical assistants, and student assistants, and the one person who links them all together is Lucille Davis. Throughout the rapid succession of changes in administration, personnel, collection size, focus of service, and technical procedures that have shaken the department through the past couple of years, Lucille takes it upon herself to be sure that the daily operations of the department continue to run smoothly, that new procedures are thoroughly thought out and standardized, and that major projects go smoothly as scheduled.

Lucille is responsible for the hiring, training, and supervision of the Reference Department's technical assistants and ever-changing cast of student assistants, which is to say that under her responsibility falls book ordering, equipment ordering, desk staffing, shelving, collection maintenance, telephone reference, and a host of other duties. For the librarians, she is an always helpful and ever patient resource. When new projects or procedures are suggested, Lucille is the one who makes them happen. She uses her experience and eye for detail to avoid or solve any problems that may occur. It is difficult to imagine that the Reference Department would continue to function so smoothly without Lucille's management giving order and continuity to its' day-to-day work.

June Bellew

June Bellew's position requires her to deal with every department within the Libraries. Since each department has its own unique needs and personalities, she must use a variety of communication strategies. It has been her grasp of the big picture combined with her human relations skills that have proved valuable in keeping things flowing smoothly. It is an art not recognized by most of the Libraries' employees.

Janice Brown

Janice Brown is always supportive and encouraging of her staff; she is always willing to listen or answer a question. Her wealth of knowledge of Cataloging is a real asset. She is always willing to stop her work to help resolve a cataloging dilemma. Janice is a perfect example of a great supervisor: hard working, dedicated, supportive, encouraging, knowledgeable, and resourceful.

Supervisor of the Year (Continued)

Nominees

Renee C. Blakey

Nomination Excerpt

Renee Blakey's hard work and dedication deserve to be noticed. She has been out of the office a lot lately due to her membership in SDG, and is working very hard with that group in trying to make the transition from GALIN to GIL as smooth as possible for the Libraries as a whole. When she returns from these meetings, she is more than willing to share the knowledge that she has gained with the rest of the department. Renee encourages her employees to practice working with and searching in GIL and is always willing to provide instructions and assistance and to answer questions. Renee is also there for her staff in the every-day happenings of their jobs to offer advice and assistance. She brings 21 years of exemplary service to her job as Science Periodicals Section Head. Her comments are always helpful and constructive. She works hard to fill in for missing employees and students to keep the department running as smoothly as possible. She never misses a chance to let her staff know that their hard work is appreciated. Renee is willing to fight for what she feels is in the best interest of her employees and her section. She is also willing to pitch in for the greater good of the Libraries, be it something big like SDG or something more minor such as baking for the LSA chocolate sale.



UNIVERSITY LIBRARIAN'S AWARD FOR OUTSTANDING SERVICE TO THE LIBRARIES

*Presented by
William Gray Potter
University Librarian*

Awarded for consistent performance at the highest level in regard to dedication to the job which includes frequent and positive committee and group interaction, service to the public, contributions to the Libraries, and service within the larger context of the University and/or the community that reflects positively upon the Libraries. The recipient must have shown outstanding knowledge of job responsibilities as well as consistent and long standing dedication to the mission of the Libraries and must be held in high esteem by his or her colleagues.



Past ASSET Award Recipients

1992 ASSET Awards Program May 20, 1992
 1993 ASSET Awards Program May 12, 1995
 1994 ASSET Awards Program May 11, 1994
 1995 ASSET Awards Program May 24, 1995
 1996 ASSET Awards Program May 22, 1996
 1997 ASSET Awards Program May 29, 1997
 1998 ASSET Awards Program May 20, 1998

Best Committee or Group Collaboration

1992 Preservation Planning Program Study Team.

Nan McMurry, chair, Tom Camden, Bob Henneberger, Susan Morris, Lucy Rowland and Sheryl Vogt.

1993 Faculty Hiring Practices Committee

Ann Hope, chair, Arnold Balk, Angela Dixon, Judy Kelly, Florence King, Nan McMurry, Johnnie Sutherland, Nancy Van Cleve, Carol Wheeler

1994 GALIN Serials Check-In Committee

Bill Clayton, Chair, Sheri Bracewell, James Garner, Brian Lee, Helen Wilkes, Renee Blakey, Paul Van Wicklen, Susan Field, Tere Pages

1995 Merit Review Committee

Florence King, Chair, Clarie Colombo, Lauren Fancher, Ann Hope, Molly Howard, Neil Hughes, Kay Nagel, Diane Roberts, Lucy Rowland

1996 GALILEO Programming Group

Brad Baxter, Sheri Bracewell, Denise Glasscock, Darren Griffis

1997 No nominees

1998 "Flood" of July '97"

Hargrett Library Department
 Libraries' Custodial Department
 Various Other Libraries' staff

Innovation in Operations or Services

1992 Helen Wilkes

1993 Bill Loughner

1994 Steven Kirby

1995 Disaster Policy Manual for Hargrett and Russell Library

Pam Hackbart-Dean, chair, Chuck Barber, Linda Aaron

1996 Tim Murray and Richard Shedenhelm

1997 No nominees

1998 William T. Murray

Extra Mile/Above and Beyond

- 1992** Phyllis McLanahan
1993 Category changed to include one per division.

Extra Mile/Above and Beyond /Administrative Services

- 1993** Bob Trotter
1994 Mona Washburn
1995 Eric Matthews
1996 Guynelle McElroy
1997 William R. Clayton
1998 Linda Tadic

Extra Mile/Above and Beyond/Branches

- 1993** Cynthia Flack
1994 Elizabeth Bloemer
1995 Robert Willis
1996 Lauren Fancher
1997 W. Stephen Marquardt

Extra Mile/Above and Beyond/Collection Development

- 1993** Mary Ellen Brooks
1994 Gloria Kiser
1995 Bill Coscarelli
1996 Nelson Morgan
1997 Nan M. McMurry

Extra Mile/Above and Beyond/Public Services

- 1993** Daron Mitchell
1994 **Interlibrary Loan Department**
 Susan Morris, Head, Virginia Feher, Cindy Flom, Donna Dorsey, Genevieve Esquivie-Smith, Annette Wiggs, Ted Willi, and Jay Wilbanks
1995 John Prechtel
1996 Susan Tuggle
1997 Cindy L. Flom
1998 Karen S. Hunter

Extra Mile/Above and Beyond/Technical (Collection) Services

- 1993** Tim Murray
1994 Bob Henneberger and Bob Kobres
1995 Renee Blakey
1996 Irene Seagraves
1997 Donna B. Askren
1998 Caroline A. Killens and
 Helen H. Wilkes

Excellence in Service to the Public

- 1992** Marie Ellis
- 1993** Did not have category
- 1994** Marie Ellis
- 1995** Carol Wheeler
- 1996** Susan Curtis and Judy Kelly
- 1997** Nelson W. Morgan
- 1998** Circulation & Document Delivery Department

Excellence in Technical Expertise

- 1992** Marty Tanner Hughes
- 1993** Did not have category
- 1994** Helen Wilkes
- 1995** Betty Fox
- 1996** Renee Blakey
- 1997** Donna B. Askren
- 1998** Shelia A. McAlister

Rookie of the Year

- 1992** John Wilcox/contract
Carrie Sullins/classified
- 1993** John Prechtel/contract
Martha Rapp/classified
- 1994** Debbie McAnallen/contract
Linda Sequin/classified
- 1995** Li Yan/contract
Laura Pelletier/classified
- 1996** Bucilla Hawks-Bradley/contract
Heather Howard/classified
- 1997** Paula E. Moehle/contract
Milton L. Johnson/classified
- 1998** Beth Bensman/contract
Nathan D. Holt/classifies

Mentor/Trainer of the Year

- 1992** Julia Vereen
- 1993** John McDuffie
- 1994** Jacquie Houston
- 1995** Richard Shedenhelm
- 1996** Greg Kelso
- 1997** Wendy L. Crist
- 1998** Marty Tanner Hughes

Supervisor of the Year

- 1992** Neil Hughes
- 1993** Susan Landrum
- 1994** Claire Colombo
- 1995** Danny Bridges
- 1996** Becky Wortham
- 1997** Susan C. Curtis
- 1998** Carol D. Bishop

Library School Scholarship/Recognition

- 1992** Rene Shoemaker and Laura Greene
- 1993** Bucilla Hawks-Wallace and Claire Oslund
- 1994** Sarah Lockmiller, Nelson Morgan, and Anna Hulseberg
- 1996** Nicholas Graham, Sarah Lockmiller, Nelson Morgan

Directors' Award for Outstanding Contributions to the Libraries

- 1992** Bill Clayton and Fred Wendt
- 1993** Mary Ellen Brooks
- 1994** **Repository Implementation Team**
Claire A. Colombo, Ann J. Hope, Steven A Brown
- 1995** Laura Burress
- 1996** Florence King
- 1997** **Georgia Documents Scanning Project**
Susan S. Tuggle, Bradley A. Baxter, Robert E. Henneberger, Lanelle W. Keyes
- 1998** Susan C. Curtis