

# 1997 ASSET AWARDS

## Program Outline

Ice Cream Social	2:00 - 2:30
Welcome and General Remarks <i>William Gray Potter,</i> <i>University Librarian</i>	
Introduction <i>Lucille Davis-Jeter, Chair</i> <i>ASSET Awards Committee</i>	
Presentation of Awards	2:30 - 4:00
Closing Remarks	



### 1997 ASSET Awards Committee\*

J. Virginia Benjamin	Administration
Jimmy A. Brown	Technical Services
Anthony I. Burdette	Branches
Tom Cutshall	Branches
Lucille Davis-Jeter, Chair	Public Services/Collection Development
Florence E. King	Ex officio
Amy A. Petit	Administration
Laura D. Shedenhelm	Technical Services
John R. Yelverton	Public Services/Collection Development

\*Next year, the committee representation will reflect the structure of the reorganization.

## LONGEVITY AWARDS

Recognition for continuous service in five year increments as a regular employee of the University of Georgia Libraries.

### FIVE YEARS

*Presented by*  
Virginia Benjamin  
*1997 ASSET Awards Committee*

Dove, Deborah A.  
Marquardt, Jenifer K.

Mitchell, Pamela D.  
Prechtel, John M.

Solursh, Janet B.  
Woods, J. Marie

### TEN YEARS

*Presented by*  
Jimmy A. Brown  
*1997 ASSET Awards Committee*

Broocks, Kazuko H.  
Durling, David  
Esquivie-Smith, Genevieve  
Feher, Virginia C.

Hammes, Jr., John A.  
Harper, Georgia L.  
Kannan, Kamala  
Lawrence, Janet K.

McDonald, Marcia J.  
Van Wicklen, Paul M.  
Yelverton, John R.

### FIFTEEN YEARS

*Presented by*  
Anthony I. Burdette  
*1997 ASSET Awards Committee*

Britton, Deanna L.  
Brown, Christine C.

Field, Susan C.  
Langford, William S.

Riemer, John J.  
Trevena, Barbara

### TWENTY YEARS

*Presented by*  
Tom Cutshall  
*1997 ASSET Awards Committee*

Bonds, Pennelesie  
Brown, Janice R.

Clayton, Jr., William R.  
Gagne, Phyllis I.

Roberts, Diane K.

### TWENTY-FIVE YEARS

*Presented by*  
Lucille Davis-Jeter  
*1997 ASSET Awards Committee*

Askren, Donna B.  
Edwards, John C.

Loughner, William E.  
Morris, Susan D.

Page, G. Wilson

### THIRTY YEARS

*Presented by*  
Amy A. Petit  
*1997 ASSET Awards Committee*

Gartseff, Catherine  
**RETIREMENTS**

*Presented by*  
 Florence E. King  
 1997 ASSET Awards Committee

Arnold E. Balk	Librarian IV	07/01/77 - 03/31/97
Arlene E. Luchsinger	Librarian IV	01/01/76 - 06/30/97
F. Guynelle McElroy	Office Manager	07/09/73 - 03/31/97
Margaret Scarborough	Accounting Assistant	08/17/67 - 03/31/97
John R. Yelverton	Librarian IV	02/16/87 - 06/30/97



**PROMOTIONS**

**CLASSIFIED STAFF**

*Presented by*  
 Teresa Taylor  
 Personnel Specialist

Classified staff who have applied for and been selected to a position of a higher classification.

Bradley M. Baxter	Information Analyst II
Lori J. Cronan	Programmer II
Lisa J. Dover	Library Technical Assistant
Jamie D. Edgar	Library Assistant III
Heather Howard	Library Technical Assistant
Edward Johnson	Library Technical Assistant
Milton L. Johnson	Library Associate II
Kathryn A. Newton	Library Assistant III
Gina M. Matthiesen	Library Assistant III
Peter J. McBrayer	Computer Services Specialist I
Mary L. Miller	Library Assistant III
Daron L. Mitchell	Library Technical Assistant
Pamela Mitchell	Library Assistant III
Russell L. Palmer	Library Assistant III
Elizabeth P. Ruff	Library Technical Assistant
Linda Sequin	Library Assistant III
Patricia C. Sharpley	Library Assistant II
Charles B. Smith	Library Technical Assistant

**LIBRARIAN/ARCHIVIST**

*Presented by*  
 Kristin Nielsen, Chair  
 Libraries' Faculty Committee on Promotion

Libraries' Faculty promotions approved by the Board of Regents and effective July 1, 1997.

Charles J. Barber	Librarian II
Nadine Cohen	Librarian II
Eric C. Griffith	Librarian II
Glorian Sipman	Librarian II

Claire A. Colombo	Librarian IV
William F. Coscarelli	Librarian IV
Susan C. Curtis	Librarian IV

## COMMUNITY/UNIVERSITY SERVICE/PROFESSIONAL ACTIVITIES

*Presented by*  
John R. Yelverton  
1997 ASSET Awards Committee

Many individuals in the Libraries are working diligently to foster communication and participate in broader University activities beyond their regular work responsibilities. Others participate in research or publishing activities and/or take part in major significant service in professional associations that bring recognition to the University and the Libraries. Still others are involved in activities which help carry forth the University's service to the community, or that in some way enhance the image of the University to the community at large.

Pam Hackbart-Dean, <i>Russell Library</i>	<ul style="list-style-type: none"> <li>• President, Society of Georgia Archivists</li> <li>• "A Hint of Scandal: Problems in Acquiring the Papers of U.S. Senator Herman E. Talmadge--A Case Study," <i>Provenance</i>, 1995.</li> </ul>
Jacquie A. Houston, <i>Science Reference</i>	<ul style="list-style-type: none"> <li>• Recipient of Georgia Library Association's 1996 SPRIG award for exemplary service as a paraprofessional in Georgia's libraries.</li> <li>• Member of Athens 96 and Volunteer Coordinator for Athens 96 -- coordinated the community's volunteer efforts during the 1996 Olympic events in Athens.</li> <li>• Community Connection board member and founding member of Athens Ambassadors.</li> </ul>
William Gray Potter <i>University Librarian</i>	<ul style="list-style-type: none"> <li>Selected for the Hugh C. Atkinson Memorial Award. This award is given for outstanding achievement (including risk-taking) by academic librarians that has contributed significantly to improvements in library automation, management, and/or development or research.</li> </ul>
Laura D. Shedenhelm, <i>Collection Services</i>	<ul style="list-style-type: none"> <li>• "A Library Fellow in Honduras: Automatizacion de la Coleccion Hondurena," published in <u>Modernity and Tradition: The New Latin American and Caribbean Literature, 1956-1994</u>.</li> <li>• Austin, TX: SALALM Secretariat, Benson Latin American Collection, the General Libraries, the University of Texas at Austin, 1996, pp 297-305.</li> </ul>
Ian S. Thomas, <i>Science Reference</i>	<ul style="list-style-type: none"> <li>• Presented two papers on Chaos Theory; and Paradigm shifts in German Culture; one at Indiana University and the other at UGA Women's Studies Symposium.</li> </ul>
Sheryl B. Vogt, <i>Russell Library</i>	<ul style="list-style-type: none"> <li>• Editor of <i>Provenance</i>, Society of Georgia Archivists.</li> </ul>
Gayle A. Williams, <i>Humanities</i>	<ul style="list-style-type: none"> <li>• Elected Vice-President/President Elect, Seminar on the Acquisition of Latin American Library Materials, 1997/1998.</li> <li>• Panel organizer/moderator/presenter, "New Resources and Access for Latin American Cinema and Video in the Second Centenary."</li> <li>• Presented paper "Latin American Cinema Resources on the Internet," (SALALM XLI, New York City, NY, June 1996).</li> <li>• Publication: <i>Bibliography of Latin American and Caribbean Bibliographies: Annual Report, 1994-1995</i>. Austin, Texas: Secretariat, Seminar on the Acquisition of Latin American Library Materials, Benson Latin American Collection, The University of Texas at Austin, ©1996.</li> <li>• Faculty Judge, Peabody Awards, February 1997.</li> <li>• Appointed as <i>ex-officio</i> member, Advisory Board, Center for Latin American and Caribbean Studies, University of Georgia, Spring 1997.</li> </ul>

## EARNED DEGREES OR CERTIFICATES

*Presented by*  
Laura D. Shedenhelm  
1997 ASSET Awards Committee

This is to recognize regular employees who have notified us of the receipt of a degree, certificate, or other form of academic achievement in the past year.

Jill R. Severn  
*Russell Library*

Master of Arts, University of Georgia, 1996.  
History

Richard S. Shedenhelm  
*Periodicals*

2 Associate Bachelors, University of Georgia, 1996.  
Philosophy

## EXCELLENCE IN SERVICE TO THE PUBLIC

*Presented by*  
Susan C. Curtis  
*1996 ASSET Award Co-Recipient*

Awarded for exemplary and sustained performance in fulfilling the responsibilities of his/her position in service to the public.

Nominees	Nomination Excerpt
<p>Amy Baron, Lisa Dover, Sherry Hochstedler, Tamara Jordan, Terry Kennedy, Tammy Lyskowski, Daron Mitchell, Katy Newton, Gail Sougstad, Diana Yehle, <i>Circulation</i></p>	<p>"During the past year the Circulation department started a very extensive cross-training program. They faced a lot of challenges in the past year in addition to the cross training. The Circulation staff truly came together as a group. The service that they give to the public on a daily basis is commendable. Even with all the challenges they faced this year, the public would never know that they were facing stressful times. They are always courteous, polite and professional. They are great representatives of the staff at the University of Georgia Libraries. They are a remarkable group of staff members. The cross training will increase efficiency and diversity as a department. Without their positive attitude and hard work, the cross training would have been a failure. Thanks to their dedication and hard work, they have set the standards for future staff members in the Circulation department."</p>
<p>Sherryl Cash Virginia Feher, Cindy Flom, Susan Morris, <i>Borrowing Section, ILL</i></p>	<p>"There is great difficulty in processing incredible amounts of paperwork while at the same time having to deal directly with the public. It is truly a juggling act to do all the work required to obtain and process materials for patrons in a timely manner while patrons are at the same time coming to the window to submit requests, determine the status of their requests, and ask various questions. That the borrowing section is able to process materials quickly while meeting patron's deadlines, and at the same time interact with the public in a positive way is and excellent accomplishment. The borrowing section has received much positive feedback from the public they serve."</p>
<p>John Campbell <i>Main Reference</i></p>	<p>"Year after year, John Campbell works with dedication to provide University of Georgia Library users the highest level of reference service. His extensive knowledge of the collection sets a high standard to which others aspire. Not one to rest on his laurels or depend solely on his extensive store of 'old' knowledge, John keeps up with and incorporates new information resources into his repertoire to assure library users of getting the best possible answers to their questions.</p> <p>He is the undisputed expert in the large, heavily used, and complex realm of business reference. He handles the majority of user education classes, particularly for advanced courses, in the field of business. His expertise in this area is shared with the library community at large through his contributions on ALA's BRASS (Business Reference &amp; Services Section) Committee and the publication of book reviews in <u>American Reference Books Annual</u> and elsewhere. Within the Libraries, John's contributions extend beyond the Reference Department. He has an extensive track record of committee service and volunteers two hours each week to serve the public at the Government Documents reference desk.</p> <p>John's consideration for others along with his professionalism, thoroughness, and dedication to excellence make him an invaluable employee who well deserves recognition for his service to the public."</p>
<p>Tom Cutshall <i>Science Reference</i></p>	<p>"Tom is an excellent role model for service to the public in the Science Library. No reference question is too trivial for him to take time with a patron. He is a good teacher who exhibits patience when working with first-time users of the various databases. He regularly makes a point of following up with users to see if they have found what they need.</p> <p>Tom is an excellent team player, who will always help out other reference providers when they have difficulties and is willing to share his expertise with his co-workers, even at times when he is not scheduled on the desk. He teaches BI sessions in the classroom, i.e. taking the library to the user - he has been very successful in this. Users doing projects after his sessions have been confident in their use of the library's resources. Tom has spent much time updating various subject handouts, or developing new ones, that include more of the various databases now available as well as web site</p>

addresses. In conjunction with another staff member, Tom developed a basic handout for large class projects on 'How to find Journal Articles' in GALIN and then adapted it for GALILEO. These handouts have been invaluable to reference providers, especially during the times when staffing is at a minimum."

## EXCELLENCE IN SERVICE TO THE PUBLIC (con't)

Nominees	Nomination Excerpt
<p>Heather Howard <i>Circulation and Document Delivery</i></p>	<p>"During the Science Library Circulation Department's yearly traumas and changes, an outstanding leader has developed and her name is Heather Howard. Heather endeavored to take on a large chunk of the duties that would normally be performed by three full-time employees. There is no task that goes unfinished when Heather is around. She is always razor sharp in the performance of her duties. There is no one more efficient, precise, and kind in dealing with patrons at the Circulation desk. She maintains a consistent standard of quality in dealing with carrels, and has developed a wonderful working repair with those who occupy them. She is always willing to help anyone with a problem.</p> <p>Due to promotions and transfers, an immense staffing gap surfaced in the Science Circulation Department. Did this faze Heather? Of course not. She was soon promoted and assumed the role of evening supervisor, at the same time handling many of the duties of vacated library assistant positions. As these positions were filled, she stepped in and handled parts of the training, trained and scheduled student assistants for night shifts, and quickly attained new skills and operating procedures that she would need to do her new job effectively. When even more Circulation staff were promoted, Heather was left to do a lot of the work that three people normally do - and did it without breaking stride. She had already firmly established herself as evening supervisor and took on the extra duties as if she were obligated, but in truth did them out of excellence of character and tenacity. Heather has not invented a grand new database or attended a conference of world renown, but she has represented this department, this library, and this university in a manner worthy of recognition."</p>
<p>Nelson Morgan <i>Hargrett Library</i></p>	<p>"For 17 years Nelson Morgan, has been one of the key persons uniting the demands of the public for unique information with the materials available in the Manuscript area. Several examples of his expertise demonstrate his ability to match request with item.</p> <p>Recently WGBH, a public broadcasting television station in Boston, Massachusetts, began filming a four episode documentary entitled, <u><a href="#">Africans in America</a></u>. They were looking for such diverse photographs as: handbills and advertisements for slave auctions, 1830-1860, posters pertaining to runaway slaves, images of rice being harvested, Georgia response in posters or broadsides to the Kansas-Nebraska Act and the Dred Scot decision, visual representations of the 'Wanderer' - a yacht which was discovered in 1859 operating as an illegal slave ship, and other such unique information. Mr. Morgan found such items, and with the help of Sara Lockmiller in Photographic Services, was able to make these documents available to WGBH.</p> <p>Mr. Morgan's extensive work with these unique and prominent public patrons goes far in promoting the Libraries valuable holdings as well as gaining further nationwide respect for our institution."</p>
<p>William T. Murray <i>Periodicals</i></p>	<p>Tim has also made personal investments in equipment whose raison d'être was to aid library patrons. For instance, he bought a scanner - mainly in the hope of scanning microfilm. He also purchased a voice-recognition device, with the hope of being able to record and categorize patron questions.</p> <p>One of the public's most urgent needs of the library is access to the newspapers we subscribe to. Tim directly supervises the sorting, receiving, and processing of the newspapers. This supervision involves training student workers and/or full-time staff. Partly in recognition of this responsibility, Tim's position was reclassified from an LA II to an LA III in July 1996.</p> <p>Finally, somewhat related to his duty of doing claims and cost inquiries, Tim readily accepts the task of searching far and wide for what appears as misplaced (or stolen) journals and microform. This ad hoc task helps particular patrons immensely in quickly resolving whether an item of library material should be declared lost. Tim's diligence in attending to serving the public is unsurpassed."</p>

## EXCELLENCE IN TECHNICAL EXPERTISE

*Presented by  
Florence E. King  
1996 Directors' Award Recipient*

Awarded for exemplary and sustained technical expertise in fulfilling his/her responsibilities and contributing to the Libraries service mission.

Nominees	Nomination Excerpt
<p>John J. Riemer <i>Cataloging</i></p>	<p>"John Riemer is a consummate librarian, combining an exceptional degree of technical expertise with a strong commitment to providing the best access possible for library materials. John's outstanding abilities as a cataloger and his leadership skills have been recognized within the Libraries by his successive appointments as Head of the Serials Cataloging Unit and Assistant Head of Cataloging and by his promotion to Librarian IV. He has used his expertise to develop a knowledgeable, motivated, and productive staff, who do an impressive job of cataloging. John has been recognized on the national level as well by his being selected to participate in NACO (Name Authority Cooperative) and CONSER (Cooperative Conversion of Serials). John has been generous in sharing with his fellow catalogers the experience and knowledge he has gained from his involvement with these programs. Moreover, during this past year he gave a general presentation about his NACO and CONSER activities, providing all library staff with the opportunity to become better informed about the significance of these programs.</p> <p>John has also shared his technical expertise with colleagues at other institutions by publishing a number of articles in major library journals, such as <u>Library Resources and Technical Services</u>, <u>The Serials Librarian</u>, and <u>Technical Services Quarterly</u>. In addition, he has been honored by appointment to the Editorial Board of <u>Cataloging &amp; Classification Quarterly</u>.</p> <p>Over the years, John has been particularly cooperative in working with bibliographers to provide better access to serial publications that have previously been unanalyzed. John has been willing to go back and provide enhanced cataloging for previous volumes in large sets when there are a manageable number of earlier volumes. Thus, because of John's commitment to optimum access, numerous titles that previously were essentially inaccessible are now readily identifiable through GALIN."</p>
<p>Laura D. Shedenhelm <i>Collection Services</i></p>	<p>"Mismatched call numbers are not merely cosmetic blunders of minor importance, but they have obscured and confused the scope of sizable literary collections within the University of Georgia Libraries. Thanks to the efforts of Laura Shedenhelm, this problem has finally received salvation. Laura's considerable background as a cataloger proved itself more than capable of the review and resolution of disparate call number practices. The additional components involved in this reclassification project further demonstrated Laura's organizational and interactive skills. Call number identification was no easy matter of working from one list of problem areas since bibliographers still employed different methods to provide lists with which Laura could get underway. Ultimately Laura conducted her own shelflist search to make identification of wrong call numbers as thorough as possible. In the midst of all of this, Laura also had to find time to hire and train a student assistant who would perform much of the physical drudgery involved in retrieving several hundred volumes of books weekly. Laura successfully arranged suitable workflow routines with the Cataloging and Circulation Departments, so as not to cause bottlenecks in the respective departments.</p> <p>Throughout the reclassification project Laura has followed through with good spirits and determination to stay on top of a variety of workflows. She has remained flexible and adapted procedures when necessary and has not stepped away from more vexing components of the project."</p>
<p>Ian S. Thomas <i>Reference</i></p>	<p>"Ian took over responsibility of the Science Reference statistics in June 1996. He immediately began experimenting with the options in EXCEL, and devised ways to display the statistics in numeric and graphic form. As a result, his skills and self-taught expertise has been used by committees associated with Public Services to better present statistical results and tables. He has worked on statistics for both Reference Departments depicting library usage of holiday periods; usage of various databases; and time delay in the usage of some databases. Ian devised tables at the request of a G-2 member on the desirable features for a new system. He has also worked with data for various displays presented by library members.</p> <p>Ian's ability to take data and manipulate it into an eye-catching chart or graph has been of great benefit to the libraries."</p>

**EXTRA MILE/ABOVE AND BEYOND**

Awarded for frequently and consistently going above and beyond normal expectations to make a difference; or performing in adverse conditions but continuing to provide quality service.

### Extra Mile/Above and Beyond ADMINISTRATION

*Presented by*  
Bradley A. Baxter  
1996 ASSET Award Co-Recipient

Nominees	Nomination Excerpt
William R. Clayton, Jr. <i>Systems</i>	<p>"There are many who have gone the 'extra mile' during the past year, but none have logged more miles than Bill Clayton. His command of the intricacies of the different systems (GALIN in both the processing and the public systems; Libra, GALILEO, Site Search, Web-Z, and beyond) is incredible.</p> <p>He is often the link between various constituencies within the libraries, explaining system possibilities and constraints, clarifying needs and requests, and communicating the news (good and not so good). Without his dedication, systems development at the UGA Libraries would not be as advanced as it is today.</p> <p>Bill's work is essential to virtually all aspects of library operations. The variety of computer-based resources and the means to access them is expanding at an astounding rate. Bill Clayton more than deserves special recognition for the exceptional accomplishments he has facilitated."</p>

### Extra Mile/Above and Beyond BRANCHES

*Presented by*  
William T. Murray  
1996 ASSET Award Co-Recipient

Nominees	Nomination Excerpt
Laura Alfonso, Kelly Holt, Holly Jarrell, Joel Rudy, Christine Tkalec, Barbara Trevena <i>INFOSouth</i>	<p>"The INFOSouth staff, past and present nominated here, has brought national recognition to the University Libraries through their extraordinary customer service. INFOSouth is a special library for the USDA Forest Service that serves many in the Forestry field including those from other libraries and universities. INFOSouth is constantly in the public eye, being 'the' reference source for Forestry and related topics in the south and southeast and now nationwide. The teamwork and effort of the INFOSouth staff resulting in excellent public service is worth recognition. This past year, in particular, INFOSouth has operated under the threat and actuality of adverse budget conditions. They were informed that their budget could be cut up to 50%. Staff continued to function, but with the knowledge that their positions might not be funded in the coming year. Understandably, three valued employees, Barbara Trevena, Kelly Holt, and Joel Rudy sought other positions. With extensive sacrifices on the part of the remaining staff, some innovations in service delivery, and despite the increased use of service by the private sector, the work that was once done by five full time staff members and ten student workers is now done by three full time staff members and two to four student workers.</p> <p>Together, the INFOSouth staff has coordinated to successfully serve our patrons in the USDA Forest Service and the business, private and academic sectors an average of 20,231 times per year. This is a task requiring a great deal of cooperation. The staff, past and present, deserves to be commended for their superior efforts, especially in troubled times of Federal down-sizing and staff reduction. Not only have the units of service been maintained, but feedback from users has been overwhelmingly positive; and in fact, under pressure, the turn around time and quality of service has improved. INFOSouth has proven its worth to its funding partners, which will result in a much more secure future and even growth for the operation. The INFOSouth staff have used their skills and professionalism to serve the public, private and academic sectors in an exceptional manner for many years."</p>

## Extra Mile/Above and Beyond BRANCHES (con't)

Nominees	Nomination Excerpt
<p>W. Stephen Marquardt <i>Science Reference</i></p>	<p>"Stephen Marquardt routinely puts in the extra mile at the Science Library. His open communication style combined with his knowledge of computers and library work makes him a valuable resource to all of the staff. Stephen generously provides staff with clear explanations about use of software and hardware, upgrades, and realistic evaluations of what each staff member needs in order to do his or her job. He is genuinely concerned that staff are provided with workstations that are appropriate to the skills and job responsibilities, and he keeps supervisors informed of the most important priorities. Stephen is prompt in handling service requests and keeping everyone informed about procedures and processes that affect them both as a group and individually. He is unfailingly friendly, careful and complete in his explanations. No question is too basic, and Stephen seems truly happy to serve as a resource for 'All Things Computer.' Stephen is a pleasure to work with and the Science Library has grown to rely on his expertise. In the time he has worked at the Science Library, he has shared that knowledge many times with virtually every staff member, and the staff would find it difficult or impossible to be as productive without his help."</p>

## Extra Mile/Above and Beyond COLLECTION DEVELOPMENT

*Presented by*  
J. Virginia Benjamin  
*1997 ASSET Award Committee*

Nominees	Nomination Excerpt
<p>Nan McMurry <i>Humanities</i></p>	<p>"Nan McMurry consistently demonstrates a commitment to providing the Libraries and university community with excellent service. Not only is Nan's performance excellent, she is exceptional in the range of activities she performs: as a bibliographer, she is responsible for the very large and active area of history; as a scholar and teacher, she teaches a course in the Department of History; and she is responsible for the libraries' preservation program. On top of all that, she is a dependable volunteer at the reference desks in Main Reference and Government Documents.</p> <p>Nan was quick to become a contributing member of the Main Library reference team. Patrons seeking service at the reference desk benefit from her expertise as an historian and a bibliographer, and she has benefited from working in areas beyond history. Nan has shown flexibility and generosity in arranging her schedule to work at the reference desk when special circumstances arise. Nan's quick grasp of issues and cogent contributions to any discussion make her a sought after committee member. Nan seeks out opportunities to learn more and opportunities to share what she had learned with others. The students, faculty, and staff of the University are most fortunate to have such a committed and multi-talented librarian working on their behalf."</p>

## Extra Mile/Above and Beyond PUBLIC SERVICES

*Presented by*  
Susan S. Tuggle  
*1996 ASSET Award Recipient*

Nominees	Nomination Excerpt
<p>Cindy Flom <i>Interlibrary Loan</i></p>	<p>"Every day that Cindy comes to work she works tirelessly and continuously, accomplishing twice (or more) what the average worker would. Cindy has not slowed down at all from the day she started. Not only is she an incredibly productive worker but the quality of work done is outstanding. There have been many times when we were short staffed or extraordinarily busy; during those times I have always been grateful for Cindy's contribution in keeping the workflow going so that we could continue to provide the quality of service that our patrons have come to expect even in the most adverse of conditions. I do not give as support for my nomination one specific example, but instead the concept of seven and a half years of dependable, unrelenting, reliable and constant dedication to getting done what needs done in the best possible way."</p>

Nominees	Nomination Excerpt
Terry Kennedy <i>Circulation</i>	<p>“Terry Kennedy has done an exceptional job as Library Assistant II in the Circulation Department. He has gone the extra mile in the contributions he has made to the department. Terry was asked to do a special project for the Head of Circulation. He developed a program on Excel to list all of the materials that had been destroyed in the Brooks Hall fire. He did an excellent job in creating a program that was easy to read and could be sorted in various ways for several different reports. When there were certain things in Excel that Terry did not know how to do, he purchased a book on Excel and on his own time did research on how to get his program to do certain commands. It is truly commendable for someone like Terry to show this initiative. Terry has also been instrumental in developing programs that allow Circulation to keep yearly statistics more efficiently.</p> <p>Terry has also been a vital part of the cross training program in the department. He is quick to help out other departments and is a very positive influence on the other staff members. Terry is the ultimate team player. He shows a tremendous amount of support for his fellow staff members, and is always the first to volunteer when someone has a scheduling problem. He really excels in the part of the job description that states ‘other duties as assigned.’ ”</p>

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### Extra Mile/Above and Beyond TECHNICAL SERVICES

*Presented by  
Judith J. Kelly  
1996 ASSET Award Recipient*

Nominees	Nomination Excerpt
Donna B. Askren <i>Cataloging</i>	<p>“Several weeks ago, a colleague mentioned to Donna Askren that, in preparing for a GALIN demonstration, she had discovered that a major periodical she planned to use as an example did not have any subject tracings attached to its bibliographic record. When asked if it would be possible to correct this, Donna responded that she would be glad to fix it, and she jotted down the title of the periodical. Not more than ten minutes later, Donna called that individual stating she’d added three subject headings to the GALIN record. An additional subject heading was recommended to Donna and within half an hour of the initial conversation, the record was perfect and ready to be used in the demonstration. Was this a dream, a fantasy, wishful thinking? None of the above - it’s a true story, and just one example of Donna Askren’s consistent willingness to go above and beyond one’s expectations in order to significantly improve access to the library’s holdings.</p> <p>Due to her extensive knowledge of serials cataloging procedures, Donna is always quick to grasp problems and to recognize what needs to be done to resolve them. She attacks these situations with a cheerful smile and a positive attitude. With impressive efficiency, Donna makes the necessary modifications in the appropriate records. By correcting and enhancing these cataloging records, she has made numerous serial titles more accessible to library users, in addition to providing a more accurate record of our holdings. Working with a dedicated and cooperative colleague like Donna Askren - one who is committed to quality and who is always willing to go the extra mile (and in record time, at that!) - is one of the major rewards of being a staff member at the UGA Libraries.”</p>
Kazuko Brooks, Wendy Crist, Emily Giles, Debbie McAnallen Pamela Mitchell, Linda Seguin, <i>Cataloging</i> - <i>Database Maintenance</i> <i>Unit</i>	<p>“The Database Maintenance Unit (DBM) is comprised of individuals with a strong commitment to serving the libraries’ patrons by providing them with an accurate and error-free database. The smallest of human or machine error can cause records in GALIN to display incorrectly or not at all. DBM staff work diligently to ensure that the impressive and ever-increasing UGA collection will be accessible to patrons.</p> <p>This year, DBM worked on a record number of special projects outside of their normal daily workflow. Constantly changing priorities and procedures kept the unit on its toes while boxes of books needing to be transferred or withdrawn flowed into the unit in record numbers. DBM had to cope with the stress of special projects being added to their already overwhelming workflow. Somehow the Unit managed to brainstorm and pull together as a team to work through tough challenges. Owing a great deal to the support and guidance of the Section Head and three student assistants, DBM really did give an extra mile this year. To have staff who are physically removed from public service yet are still aware of and concerned about how their actions and key strokes will help or hinder patron access to the libraries’ collections is a huge asset. To have these staff members maintain this level of dedication to quality service while being stretched to accommodate unusually stressful changes and ever-increasing demand for their services is outstanding.”</p>

Extra Mile/Above and Beyond  
**TECHNICAL SERVICES (con't)**

Nominees	Nomination Excerpt
Gina Matthiesen <i>Acquisitions</i>	"Gina Matthiesen has managed to be very successful in her duties in the Acquisitions Department as well as her involvement in other library activities. Gina has taken job duties such as claims, to a high degree of thoroughness. In addition to fulfilling claims sent to her, she has aggressively sought to complete the library's holding through back ordering. She has also volunteered to help process approval plan books while that position is vacant. As Treasurer of the Library Staff Association, Gina completed a very successful dues drive and aided in raising enthusiasm for the Association. Gina also serves as social co-chairperson in Acquisitions, planning and coordinating events such as welcoming new staff, and staff birthdays. Gina is a hard working and cheerful individual who provides a great example for everyone."
Richard S. Shedenhelm and William T. Murray <i>Periodicals</i>	<p>"The work of the Binding Units of the library has become much easier due to the efforts of Richard Shedenhelm and Tim Murray. Richard and Tim have worked together to enable the two Binding Units (Main and Science) to put the weekly lists of materials sent to the bindery on the G drive so that the lists can be accessed by any department that needs them. Before Richard and Tim took on this project the two Binding Units printed out the numerous lists each week, copied them, and mailed them to each department requesting them. The number of departments requesting copies of the lists continued to grow, and the printing and copying became very time consuming. The procedures to do this were not simple. Richard and Tim spent many hours refining the process, while continuing to handle their own workload.</p> <p>Now the public service areas of the Main and Science Libraries have one current list to check when helping patrons and as materials are returned from the bindery are removed from the list."</p>
Kellianne Walsh <i>Periodicals</i>	<p>"In the past year, Kelli has repeatedly gone the extra mile to help the Periodicals Units and the libraries accomplish their goals. Without any fanfare, Kelli quietly goes about the task of 'getting the job done.' During 1996 Spring and Summer quarters, in addition to her regular job responsibilities, Kelli worked several hours each week in the Main Periodicals Unit. She researched and resolved 'snag' material (material sent to Periodicals for no know reason) and eliminated 50% of the existing 'snag' collection. She reviewed and processed a backlog of 'received after order canceled' material, and eliminated more than 50% of this collection. In addition, Kelli assumed responsibility for interfiling, compressing from 44 to 40 cabinets, and re-labeling the entire Disclosure microfiche collection prior to its placement in the Repository. If Kelli had done nothing else the rest of the year, filing and shifting that much microfiche would merit the 'extra mile' award!</p> <p>Since August 1996, when a vacancy occurred in the LA II position in the Science Periodicals Unit, Kelli willingly assumed responsibility for checking-in all science periodicals. She accepted this challenge in addition to her regular job responsibilities, not in place of them. Her willingness to pitch in and get the job done provided the opportunity to analyze workloads and assess staffing needs within the Department as a whole. Any one of the extra assignments that Kelli accepted during the past year would justify her consideration for the 'extra mile' award."</p>



**ROOKIE OF THE YEAR**

Awarded to a classified and a contract employee who have exhibited exceptional job performance, attitude, interpersonal working relationships, etc. and great potential for future service to the Libraries. Nominees must have completed their six month probationary period by May 1, 1997. Employees who were hired between November 1, 1995 and October 31, 1996 are eligible for nomination for this award.

**CLASSIFIED**

*Presented by  
Heather Howard  
1996 ASSET Award Recipient*

Nominees	Nomination Excerpt
Kristi Bruce <i>Humanities</i>	"Kristi Bruce always has a smile and a nice word for everyone she meets. She has been seen walking through the stacks with patrons, guiding them to a particular book or just showing them the general

*(resigned from Libraries  
and transferred to  
Training and  
Development)*

layout, helping everyone to feel at ease. She has even been known to give small library tours: guiding new patrons through GALIN, explaining where different departments are located, and leading people to places that might be hard to locate. She is always the first to jump at an opportunity. Kristi's most important quality is the accuracy and efficiency with which she performs her work. She works quickly, rarely making mistakes. She also works in a smart way - looking for ways to do something, for innovative methods or procedures. Kristi has the potential to improve the library as long as she is with our organization."

Milton Johnson  
*Acquisitions*

"Milton Johnson joined the staff of the Periodicals Department at the University of Georgia Libraries in February 1996 as Holding Project Coordinator, a new position funded for just one year. Building on his previous library experience, Milton quickly learned GALIN's record structure and search strategies. At the same time, he learned how to create and maintain periodicals holding information in GALIN based on implementation of the USMARC Format for Holdings Data. In addition, he learned where various materials are located in the Main and Science Libraries and where to seek assistance in resolving problems.

Milton's review and testing of the initial program specifications were instrumental to the success of the batch job to create approximately 17,000 GALIN summary holding records from existing 863 holding data. Once the initial summary holding records were created, Milton began the task of reviewing and correcting the data using information from various error reports. Milton thoroughly researched each problem, gathered supporting documentation, and consulted with appropriate staff. In just one year, Milton created, updated, or corrected approximately 4,500 GALIN holdings records. During the year, Milton earned the respect of his co-workers. He became the resource person for questions pertaining to GALIN holdings records. In January 1997, Milton accepted the position of Head of Continuation in the Acquisitions Department. Milton's contributions to the success of the Holdings Project are greatly appreciated. He accepted the responsibilities and met the challenges, the libraries are fortunate to have Milton as a member of its team."

Russell Palmer  
*Circulation & Document  
Delivery*

"Rusty Palmer's calm, but articulate, manner is a great asset in working with the public. His quiet is evidence of a notable thoughtfulness: Rusty is particularly good at weighing all sides of a topic, articulating differing solutions and making excellent and thoughtful suggestions. He takes operations very seriously and is equally serious about making recommendations. His contributions to departmental discussions are always of value. In his daily work he has accepted responsibility for the often frustrating and always changing work involved in searching for missing items, keeping track of saves and managing Repository requests. This sort of work is unpredictable and the twilight murk of chaos always lurks nearby. Rusty brings the chaos into order with his usual quiet efficiency.

In the short time he has worked in the Science Library, Rusty's analytical skills have contributed to his promotion to being Reserves Supervisor and Assistant Head of the Circulation Unit, as well as the Science representative to the Libraries' Staff Representative Group.

Many have the rapid learning ability and organizational skills necessary in a 'Rookie of the Year.' Rusty is distinguished by his understanding of operations and his ability to critique situations and make multiple valuable suggestions."

Susie Polnaszek  
*Periodicals*

"Susie Polnaszek was hired in December 1995 to fill the LA II receiver position in Main Periodicals. She advanced rapidly in her abilities in that position, but was soon challenged in March 1996 to fill the LA III Bibliographic Assistant position. She faced with poise and determination the unenviable task of learning many unfamiliar aspect of bibliographic control and GALIN protocol.

Given her display of gradual mastery of the position, Susie was allowed more and more breadth of responsibility. Due to her consistent competence, she has been given a greater part to play in GALIN bibliographic control than any other person in her position has ever been allowed.

Susie regards the quality of her work with a personal interest and motivation. In helping patrons, both at the public help desk and over the phone, she gives herself fully without exception. Her positive attitude blends into her working with other library staff. She has been a friendly and intelligent partner in the common goal of keeping order among the periodicals' titles. Susie has come along so far in such a short time, that she displays great potential for future productive services to the libraries."

## **ROOKIE OF THE YEAR CONTRACT**

*Presented by  
Bucilla L. Hawks-Bradley  
1996 ASSET Award Recipient*

Nominees	Nomination Excerpt
<p>Beth Jedlicka <i>Cataloging</i></p>	<p>"Beth Jedlicka is notably flexible and open; she is reflective and thinks for herself. These qualities and her noteworthy enthusiasm make her a natural leader. On a number of fronts, she is off to a very fast start. Beth has made a considerable investment of time and energy learning searching techniques for Library of Congress' online system, LOCIS; this has paid off in consistent cataloging between her records and those for existing, similar publications.</p> <p>Beth took the initiative to sign up for an LC-taught workshop during the American Library Association's Midwinter Meeting on the submission of new and revised subject heading proposals. She then collaborated with the Head of Monographs Original Cataloging to present the material to the other librarians in the department.</p> <p>Beth was elected to the Libraries Faculty Committee on Research in November and appointed the following month to the Division's Hypertext Committee, which will update and maintain an online orientation manual. She is one of three catalogers who developed the Cataloging Department's homepage.</p> <p>Within ALA, Beth is currently the president of the Affiliates Council of New Members Roundtable (NMRT); for the spring 1997 ballot, she has been nominated to run for one of four NMRT Director positions. Most recently, Beth was appointed to her first technical services committee in ALA, and accomplishment seldom occurring this early in a career."</p>
<p>Paula E. Moehle <i>Cataloging</i></p>	<p>"Given the complexity of cataloging media and cartographic materials and being a neophyte cataloger, Paula Moehle made exceptional progress in her training and was released early to work independently in various levels of the different formats for which she is responsible. Her attention to detail and maintenance of consistency in bibliographic description, which are hallmarks of a professional cataloger, are indeed remarkable. In addition to her primary duties, Paula has taken over the task of revising and editing the established Video Cataloging Guidelines. She also revises and edits portions of the Map Cataloging Manual to better reflect the needs of an entry-level cataloger with minimal cataloging experience.</p> <p>Paula's characteristics of attention to detail and consistency carry over into the national arena as well. With her establishment of a direct working relationship with a member of OCLC's Quality Control division, Paula has been submitting type code change requests for atlases as well as other requests for maintenance on existing cartographic records in OCLC's database. This is well beyond the scope of activity for most new catalogers.</p> <p>For a first-year professional cataloger, Paula has made unprecedented progress in training, continuing education, involvement in professional organizations, research, and assimilation into the Section, Department, and Libraries. In particular, Paula has made extraordinary efforts to belong to national-level professional organizations and to be an active participant in them. As evidence of her leadership, Paula has provided instruction and engorgement to other voluntarily, while willingly assuming extra responsibility. She volunteered to co-develop and co-edit the Cataloging Department's Web homepage as well as assist with the preparation and presentation of an Advanced LOCIS Workshop as in-service training for Catalogers Group. Both of these services are indications of extra effort and initiative beyond the norm for a beginning cataloger. Paula is already making her mark in the library field, not only within the Libraries, but on the national level as well."</p>

## TRAINER OF THE YEAR AWARD

*Presented by*  
Richard S. Shedenhelm  
*1996 ASSET Award Recipient*

Awarded to the trainer or mentor who has demonstrated excellence in teaching, nurturing, or providing professional guidance to others. Depth of knowledge, outstanding communication skills, use of innovative teaching methods, and/or special awareness of the needs of trainees may distinguish this exceptional teacher. Employees who train other staff, provide instruction to Libraries' patrons, or who mentor one or more colleagues are appropriate for nomination in this category.

Nominees	Nomination Excerpt
Wendy L. Crist <i>Cataloging</i>	<p>"In the year since Wendy Crist assumed her duties as head of the Database Maintenance Unit, she has had ample opportunity to prove her training skills. Three new employees joined the Unit and three established staff were in various stages of completing continuing training. Each of these six individuals required different approaches and methods in order to ensure the successful completion of his/her training. Wendy was able to accommodate these diverse needs, approaching each individual's training so that all have been able to succeed.</p> <p>Wendy has the ability to put a person at ease and gain their confidence. She is able to establish a rapport with an individual which in turn creates an atmosphere in which the individual not only learns a specific task, but also learns to think about that task in terms of how it fits into the larger scheme of things. The confidence built in an individual from this kind of training allows him/her to ask questions and offer suggestions as to how the Unit might do things in a better way.</p> <p>Always the sign of a good trainer, Wendy spends time evaluating her methods. If an individual does not seem to quite understand the process involved in a task he/she is learning, Wendy is not hesitant to try a different approach or to question how she could present material in a more understandable manner. She also listens to the individual, asking what is not understood and really hearing what the response is. Staff also know that Wendy is always willing to review tasks if questions arise and is more than ready to help solve the unexpected problem or complication when it occurs."</p>



## SUPERVISOR OF THE YEAR

*Presented by*  
S. Rebecca Wortham  
*1996 ASSET Award Recipient*

Awarded to the supervisor who is recognized to have that unique blend of technical skills, human relations skills, and knowledge of the organization coupled with the ability to apply problem-solving and communications skills to the successful management of the unit or department. This person is able to successfully balance the goals of the Libraries with the individual goals of the employees in the work unit.

Nominees	Nomination Excerpt
Susan C. Curtis <i>Science Reference</i>	<p>"Susan Curtis is an excellent trainer who displays in-depth knowledge and patience in the teaching process. She is an excellent role model and probably expects more of herself than she does of her staff. She consistently strives for perfection in her own work and never fails to give her best.</p> <p>Susan encourages involvement in decision-making, and never puts down an idea without some consideration. She readily incorporates ideas that the group sees as a benefit to the department and its' mission. Susan encourages staff members to use their initiative and make decisions when necessary. She readily gives praise and thanks when due, showing appreciation for her staff's efforts. She uses constructive criticism to address problems within the department so that her staff comes away with a positive attitude. Susan also encourages her staff to actively participate in staff development activities and conferences. Most importantly, Susan listens to her staff's concerns and is willing to carry those concerns forward in the organization as necessary."</p>

## SUPERVISOR OF THE YEAR (con't)

Nominees	Nomination Excerpt
Jacquelyn A. Houston <i>Science Reference</i>	<p>“Jacquie Houston brought to the Science Reference Department a profound and wide-ranging knowledge of the GALIN processing system and the ability to explain its many intricacies and idiosyncrasies to the department. While this knowledge has been enormously useful and is tapped daily, within a few months of joining the department, Jacquie had to train two new staff members on the public systems. While still sorting out the protocols and procedures of her new home, she has had to learn to search effectively a multitude of complex databases on GALILEO and GALIN and to explain them to trainees in a way that would enable them to assist the public. Over the course of her first year in the department, Jacquie has made numerous suggestions about activities in the department, including having the newly trained teach student assistants. This forces this person who has just learned about a new database to review the material and put what he has learned into his own words; thereby reinforcing the key points.</p> <p>Jacquie sees supervision as far more than just explaining tasks and giving feedback on work performed. She is very cognizant of the need to provide ample positive reinforcement in day-to-day interactions. She routinely comments on the strengths of her people’s performance. When tasks are being done in an unprofessional or un-timely manner, she does not hesitate to explain to the person why the behavior needs to change and what her expectations are for that change. She encourages her staff to attend classes at Training and Development and to participate in other activities to raise their awareness of how their deficiencies are impacting the work of the department. She brings a seasoned sense of humor to her supervision. Jacquie makes a concerted effort to figure out what motivates individual staff members and plays to their strengths. She is enthusiastic about projects and staff performance milestones and conveys this excitement to her staff. Clearly, Jacquie is the kind of supervisor with whom any staff member would be delighted to work.”</p>
Susan Landrum <i>Reserve Supervisor - Circulation</i>	<p>“Every day that she comes to work, Susan Landrum justifies her exemplary reputation as both a worker and a supervisor of the highest caliber. During her years as Reserve Supervisor, Susan has taken great care to create an efficient and accurate processing system and to train her staff to the point that the unit runs like a well-built and well maintained machine.</p> <p>Susan’s performance this year has been especially remarkable. In the past, the success of Reserve was highly contingent on the specialization of her staff. Recently, the Circulation Department began a cross-training project that would seek to make all of the staff proficient in both Circulation and Reserve. Not only was Susan faced with training five staff members, she also lost the specialization of her own staff. Susan handled the temporary sacrifice with grace and expertise. She re-orchestrated the entire approach to processing so that everyone in the department was able to simultaneously contribute to the Reserve effort and learn the basics of Reserve processing. Her commitment and her competence reached gargantuan proportions during the Winter/Spring quarter transition, because Susan did all of this with two of the four Reserve staff positions unfilled. Susan will be joining Chantel Dunham this summer in the Libraries’ development effort. She will surely soar in this position.”</p>
Deborah K. McAnallen <i>Cataloging</i>	<p>“1996 proved to be another year of constantly changing priorities, personnel, and procedures for the Records Maintenance Section of the Cataloging Department. As Section Head of Records Maintenance, Debbie McAnallen had to cope with these fluctuations and manage to provide leadership to an often frazzled and stressed group of staff. Debbie should be commended for her incredible ability to maintain a level of professionalism in dealing with stressful work environments and constant change. The Database Maintenance and Marking Units must be constantly on alert for special needs required by all other units, departments, and divisions in the Libraries. The transfer, withdrawal, or other processing of library materials in great quantities can often be needed with no notice. The Records Maintenance Section remains ‘on call’ for huge special projects. It requires special and very flexible people to cope with not knowing what the workflow will be like from week to week. Debbie McAnallen faces each new project or task with determination to see it through to completion and a strong commitment to quality. She inspires her staff to aspire to the same level of professionalism and integrity in their daily work. She is always willing to sit and listened to the Records Maintenance staff when they seek her advice, guidance, or when they simply need to voice their concerns and/or complaints. Debbie McAnallen is absolutely irreplaceable.”</p>

## SUPERVISOR OF THE YEAR (con't)

Nominees	Nomination Excerpt
<p>Helen H. Wilkes <i>Periodicals</i></p>	<p>"Helen Wilkes' technical knowledge of GALIN is unsurpassed, due to many years of working intensely with the system and its' progenitors. She is always willing to sit down and explain technical aspects and ramifications with any of the library's staff, including student workers. Presumably, her vast understanding of GALIN will be a great asset in the upcoming system change.</p> <p>In addition to Helen's fine work ethic and open-door policy; she has shown a great willingness to allow the departmental staff to initiate special projects (or 'capital improvements') when and if the basic duties of a position are met. This willingness on her part has gradually strengthened the department's service to the public and raised employee morale. She allows for experimentation by the library staff (within the counsel of library procedures and utility) in the attempt to maximize efficiency and quality. She has fostered intra-departmental cooperation and aid - definitely in the spirit of 'lateralization,' much discussed this past year.</p> <p>Finally, Helen acts as a general advocate for Periodicals, in the manner of participating in various management forums, and returning to the department with carefully articulated information on how changes in the library environment are to affect each unit of Periodicals. Helen is a most reasonable and conscientious person deserving of special recognition."</p>



### UNIVERSITY LIBRARIAN'S AWARD FOR OUTSTANDING SERVICE TO THE LIBRARIES

*Presented by*  
William Gray Potter  
*University Librarian*

Awarded for consistent performance at the highest level in regard to dedication to the job which includes frequent and positive committee and group interaction, service to the public, contributions to the Libraries, and service within the larger context of the University and/or the community that reflects positively upon the Libraries. The recipient must have shown outstanding knowledge of job responsibilities as well as consistent and long standing dedication to the mission of the Libraries and must be held in high esteem by his or her colleagues.



## PAST ASSET AWARD RECIPIENTS

1992 ASSET Awards Program May 20, 1992

1993 ASSET Awards Program May 12, 1995

1994 ASSET Awards Program May 11, 1994

1995 ASSET Awards Program May 24, 1995

1996 ASSET Awards Program May 22, 1996

### BEST COMMITTEE OR GROUP COLLABORATION

**1992** | **Preservation Planning Program Study Team.**

Nan McMurry, chair, Tom Camden, Bob Henneberger, Susan Morris, Lucy Rowland Sheryl Vogt.

**1993** | **Faculty Hiring Practices Committee**

Ann Hope, chair, Arnold Balk, Angela Dixon, Judy Kelly, Florence King, Nan McMurry, Johnnie Sutherland, Nancy Van Cleve, Carol Wheeler

**1994** | **GALIN Serials Check-In Committee**

Bill Clayton, Chair, Renee Blakey, Sheri Bracewell, Susan Field, James Garner, Brian Lee, Tere Pages, Paul Van Wicklen, Helen Wilkes

**1995** | **Merit Review Committee**

Florence King, Chair, Claire Colombo, Lauren Fancher, Ann Hope, Molly Howard, Neil Hughes, Kay Nagel, Diane Roberts, Lucy Rowland

**1996** | **GALILEO Programming Group**

Brad Baxter, Sheri Bracewell, Lori J. Cronan, Denise Glasscock, Darren Griffis

### INNOVATION IN DEPARTMENTAL OR DIVISIONAL OPERATIONS

**1992** | Helen Wilkes

**1993** | Bill Loughner

**1994** | Steven Kirby

**1995** | Disaster Policy Manual for Hargrett and Russell Library

Pam Hackbart-Dean, chair, Linda Aaron, Chuck Barber

**1996** | Tim Murray and Richard Shedenhelm

### EXTRA MILE/ABOVE AND BEYOND

**1992** | Phyllis McLanahan

**1993** | Category changed to include one per division.

### EXTRA MILE/ABOVE AND BEYOND /ADMINISTRATION

**1993** | Bob Trotter

**1994** | Mona Washburn

**1995** | Eric Matthews

**1996** | Guynelle McElroy

### EXTRA MILE/ABOVE AND BEYOND/BRANCHES

**1993** | Cynthia Flack

**1994** | Elizabeth Bloemer

**1995** | Robert Willis

**1996** | Lauren Fancher

### Extra Mile/Above and Beyond/Collection Development

**1993** | Mary Ellen Brooks

**1994** | Gloria Kiser

**1995** | Bill Coscarelli

**1996** | Nelson Morgan

### Extra Mile/Above and Beyond/Public Services

**1993** | Daron Mitchell

**1994** | **Interlibrary Loan Department**

Susan Morris, Head, Donna Dorsey, Virginia Feher, Cindy Flom, Genevieve Esquivie-Smith, Annette Wiggs, Ted Willi, and Jay Wilbanks

**1995** | John Prechtel

**1996** | Susan Tuggle

**EXTRA MILE/ABOVE AND BEYOND/TECHNICAL SERVICES**

1993	Tim Murray
1994	Bob Henneberger and Bob Kobres
1995	Renee Blakey
1996	Irene Seagraves

**EXCELLENCE IN SERVICE TO THE PUBLIC**

1992	Marie Ellis
1993	Did not have category
1994	Marie Ellis
1995	Carol Wheeler
1996	Susan Curtis and Judy Kelly

**EXCELLENCE IN TECHNICAL EXPERTISE**

1992	Marty Tanner Hughes
1993	Did not have category
1994	Helen Wilkes
1995	Betty Fox
1996	Renee Blakey

**ROOKIE OF THE YEAR**

1992	John Wilcox/contract Carrie Sullins/classified
1993	John Prechtel/contract Martha Rapp/classified
1994	Debbie McAnallen/contract Linda Seguin/classified
1995	Yan Li/contract Laura Pelletier/classified
1996	Bucilla Hawks-Bradley/contract Heather Howard/classified

**TRAINER OF THE YEAR**

1992	Julia Vereen
1993	John McDuffie
1994	Jacquie Houston
1995	Richard Shedenhelm
1996	Greg Kelso

**SUPERVISOR OF THE YEAR**

1992	Neil Hughes
1993	Susan Landrum
1994	Claire Colombo
1995	Danny Bridges
1996	Becky Wortham

**LIBRARY SCHOOL SCHOLARSHIP/RECOGNITION**

1992	Laura Greene and Rene Shoemaker
1993	Bucilla Hawks-Bradley and Claire Oslund
1994	Anna Hulseberg, Sarah Lockmiller, and Nelson Morgan

**DIRECTORS' AWARD FOR OUTSTANDING CONTRIBUTIONS TO THE LIBRARIES**

1992	Bill Clayton and Fred Wendt
1993	Mary Ellen Brooks
1994	<b>Repository Implementation Team</b> Steven A. Brown, Claire A. Colombo, and Ann J. Hope
1995	Laura Burress
1996	Florence E. King